

# Re: Startup password

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- *From:* mjchris <[mjchris@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:mjchris@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 1 Oct 2006 14:03:01 -0700
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I found solution to my big problem by going to safe mode and restoring my system to yesterday before I deleted user profile and it worked. Thanks.

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mjchris

"mjchris" wrote:

I can't seem to start a new question, but will let me reply to this one and my problem is similar. I'm locked out. In trying to have XP quit asking for the password all the time (save password checkbox only worked for current session) I deleted the Owner User Profile (I left administrator profile and know that password) and then when I rebooted, my screen says click your user name and there is no user name to click. I can't even access the start key, only shut down is available. If I ctl-alt-delete twice I get box with owner in it asking for password of which I have no idea what it was when I set up long ago and if I deleted it, would anything work?

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mjchris

"Malke" wrote:

Ken wrote:

Hi all

I have been given a desktop by the wife of a friend who died and we want to open the computer but the wife does not the password that he put on. Can anyone tell me if it is possible to change the password or remove it.

## Re: Startup password

When does the request for password come up? Is it when you first start the machine or is the password for Windows?

If the former, then this is a BIOS password. If you know the make/model of the motherboard, refer to the manual or go to the mfr.'s website to see if there are jumper settings to clear the CMOS. If not, then open the computer (unplugged!) and remove the motherboard battery to clear CMOS and reset the computer to default. With some motherboards this only takes a few minutes; others may require that you leave the battery out for a day. YMMV.

If the latter, then:

In XP Home, boot the computer into Safe Mode. Do this by repeatedly tapping the F8 key as the computer is starting up. This will get you to the right menu. Navigate using your Up arrow key; the mouse will not work here. Once in Safe Mode, you will see the normally hidden Administrator account. The default password is a blank.

In XP Pro, you do not need to go into Safe Mode. At the Welcome Screen, do Ctrl–Alt–Del twice to get the classic Windows logon box. Type in "Administrator" and whatever password you assigned when you set up Windows.

If you reset the built–in Administrator account's password in Home or have Pro and don't remember the password, use NTPasswd to change the built–in Administrator account's password to a blank.

<http://home.eunet.no/~pnordahl/ntpasswd/>

Then go to the User Accounts applet in Control Panel and set passwords that you will remember and make other desired changes.

Malke

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