

# Re: REPOST – XP programs don't recognize XP

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2006-03/msg00308.html>

---

- *From:* Confused <[Confused@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Confused@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 11 Mar 2006 05:43:20 -0800
- 

I did install the XP version of the VirusScan program – that is why I don't understand why I'm getting the message that it is not designed for the XP operating system unless it is somehow reading something in the hard drive from Windows 98 that somehow didn't get removed.

"Andrew Murray" wrote:

If that's the case it means that it won't run (properly) on XP. Get the XP version of the VirusScan program

"Confused" <[Confused@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Confused@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:7A6215BA-8A72-45B3-B936-D7E26C60027C@xxxxxxxxxxxxxxxxxxxxx>

Panda\_man – I have a license for the XP CD so authorized to use.  
Installed  
exactly as you indicated. After Xp installed, I then reinstalled all compatible programs as well as new XP version of VirusScan. It's the VirusScan that's causing the problem – it runs fine but keep getting message  
that it's designed for a different operating system. I did manual  
uninstall  
on VirusScan and reinstalled and still get that message.

"Panda\_man" wrote:

Your post is unclear for me ,especially this part:

I had Windows 98 and was given new disk  
(not upgrade) for XP –  
installed and  
should no longer have 98. Reinstalled all XP  
compatible programs/files  
on  
XP but some programs, such as VirusScan  
and MSN Messenger, don't

Re: REPOST – XP programs don't recognize XP

recognize >XP

Panda\_man : You were give CD or hard disk(drive) ?  
What do you mean you reinstalled softwares? When you  
have a Windows CD ,  
you  
should have inserted the CD , then boot from it , follow the  
instruction  
to  
install the OS without repair . Then it will check for previous  
Windows  
versions. You choose to delete the partition and then  
format.The install  
is  
started...

Also , it isn't so important for me ,personally , but how you  
were given  
CD(assuming CD or hard drive ,I don't know) ?! Microsoft's  
EULA  
(end–user  
license agreement) states very clearly that you are allowed to  
install  
one  
Windows only on one computer so you either buy Windows  
CD with all the  
documents and COA or get an OEM version with purchase  
of hardware/new  
computer.

Panda\_man

--

Prevention is always better than cure !  
Panda TruPrevent – the most intelligent technology to  
combat unknown  
malware  
<http://www.pandasoftware.com>  
<http://pandaman.hit.bg>

"Confused" wrote:

Reposting since evidently didn't provide  
enough info first time to get  
help I  
need. I had Windows 98 and was given new  
disk (not upgrade) for XP –  
installed and

Re: REPOST – XP programs don't recognize XP

should no longer have 98. Reinstalled all XP compatible programs/files on XP but some programs, such as VirusScan and MSN Messenger, don't recognize XP even though they are compatible with XP. VirusScan runs fine but not MSN Messenger (no problem not having it but annoying). The problem appears to be that the programs somehow are reading that I'm running Windows 98 as opposed to XP. My guess is that something didn't go right on the XP install, leaving something in from Windows 98. I've run defrag, looked through install/uninstall – nothing there for 98, etc. Any ideas how to figure out problem?