

Re: sudden shutdown and restart

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thanks I shall try to do so.

"Ken Blake, MVP" <kblake@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:OZb4h09MGHA.3944@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

R..VENKATARAMAN wrote:

I recently purchased a computer with XP. Suddenly the computer shuts down and automatically restarts. this has happened twice this week. There is no indication of any power surge My UPS seems to be working alright.

You are presumably blue-screening, and you are set to reboot whenever that happens. Right-click My Computer, and choose Properties. On the Advanced tab, click Settings under Startup and Recovery. Under System failure, uncheck the box "Automatically restart.

Now when the problem occurs again, instead of restarting, you will get the blue screen with diagnostic information. Post back with those details for more help.

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Ken Blake – Microsoft MVP Windows: Shell/User
Please reply to the newsgroup