

# Re: Automatic Updates problem

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2006-01/msg00766.html>

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- *From:* "Gerry Cornell" <[gcjc@xxxxxxxxxxxxxxxx](mailto:gcjc@xxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 16 Jan 2006 00:17:00 -0000
- 

William

I am not sure that Jack ever installed the Active X Controls.

The question arises how can you tell whether they are installed?

This DCOM Error Report is mentioned a number of times in Google with virtually no reported good outcomes, so whether it was my suggestion or yours matters little, except that one or the other is most likely the solution. That speeds things up with the next one.

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Regards.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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"WTC" <[bcrawfordjr\(remove\)@hotmail.com](mailto:bcrawfordjr(remove)@hotmail.com)> wrote in message  
[news:e2gt1siGGHA.3200@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:e2gt1siGGHA.3200@xxxxxxxxxxxxxxxxxxxxxxxx)  
> "Jack" <[Jack@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:Jack@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
> [news:7B916D52-1484-4297-8BCB-49949DCD1F33@xxxxxxxxxxxxxxxx](mailto:news:7B916D52-1484-4297-8BCB-49949DCD1F33@xxxxxxxxxxxxxxxx)  
>>  
>> --  
>> Jfern  
>>  
>>  
>> "WTC" wrote:  
>>  
>>> "Jack" <[Jack@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:Jack@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
>>> [news:BAF233A7-38FE-48E6-BBEE-087115403442@xxxxxxxxxxxxxxxx](mailto:news:BAF233A7-38FE-48E6-BBEE-087115403442@xxxxxxxxxxxxxxxx)  
>>> >

Re: Automatic Updates problem

>>>> >  
>>>> > Event Type: Error  
>>>> > Event Source: DCOM  
>>>> > Event Category: None  
>>>> > Event ID: 10010  
>>>> > Date: 1/14/2006  
>>>> > Time: 9:52:36 AM  
>>>> > User: BALADO\Joaquin Fernandez  
>>>> > Computer: BALADO  
>>>> > Description:  
>>>> > The server {9B1F122C-2982-4E91-AA8B-E071D54F2A4D} did not register  
>>>> > with  
>>>> > DCOM  
>>>> > within the required timeout.  
>>>> >  
>>>> > For more information, see Help and Support Center at  
>>>> > <http://go.microsoft.com/fwlink/events.asp>.  
>>>> >  
>>>>  
>>>>  
>>>> Take a look at this thread.  
>>>>  
>>>> <http://www.windowsbbs.com/showthread.php?t=47229>  
>>>>  
>>>> ---  
>>>> William Crawford  
>>>> MS-MVP Windows Shell/User  
>>>>  
>>>>  
>>>> Thankyou William.  
>> I have looked at the above thread and I will try tomorrow to insert all  
>> those codes into my computer, I dont have much experience, but I'll try.  
>> Dont forget that I cant download any updates because Windows Update page  
>> hangs .  
>> Looks like all updates related pages como out blank.  
>> I did not download Activex Control , I dont know were to.  
>> Sorry about my english.  
>  
> Try following the directions on the link I provided to you first. If  
> Windows Update still fails, then try these steps.  
>  
> -----  
>  
> Try uninstalling the ActiveX Controls for Windows Update. To do this, go  
> top the run dialog box and type  
>  
> %windir%\system32\dlldatacache  
>  
> If a System Protection dialog box appears then click CANCEL/ABORT. Now  
> delete "wuweb.dll" and "muweb.dll", if present. Type the following in the  
> run dialog box and click OK

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>  
> system32  
>  
> If a System Protection dialog box appears then click CANCEL/ABORT. Now  
> delete "wuweb.dll" and "muweb.dll", if present. Type the following in the  
> run dialog box and click OK.  
>  
> %windir%\Downloaded Program Files  
>  
> Delete "MUwebControl Class" and "MUwebControl Class".  
>  
> Now try Windows Updates, this time you should be prompted to install the  
> ActiveX controls for Windows Updates.  
>  
> ---  
> William Crawford  
> MS-MVP Windows Shell/User  
>

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• ***Follow-Ups:***

- ◆ ***Re: Automatic Updates problem***  
    ◇ From: WTC

• ***References:***

- ◆ ***Re: Automatic Updates problem***  
    ◇ From: Heirloom
- ◆ ***Re: Automatic Updates problem***  
    ◇ From: Gerry Cornell
- ◆ ***Re: Automatic Updates problem***  
    ◇ From: Jack
- ◆ ***Re: Automatic Updates problem***  
    ◇ From: Gerry Cornell
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- ◆ ***Re: Automatic Updates problem***  
    ◇ From: WTC
- ◆ ***Re: Automatic Updates problem***  
    ◇ From: WTC

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