

Re: Automatic Updates problem

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2006-01/msg00654.html>

- *From:* "Gerry Cornell" <gcjc@xxxxxxxxxxxxxxxx>
 - *Date:* Fri, 13 Jan 2006 17:20:18 -0000
-

Jack

Are the Windows updates being downloaded and installed?

Try Start, Help and Support, Keep your computer up-to-date with Windows Update.

There is an option to look a History of Updates installed there. You can also opt for a Custom install. Try downloading and installing and if it fails look in the Event Viewer logs for Error Reports.

You can access Event Viewer by selecting Start, Administrative Tools, and Event Viewer. When researching the meaning of the error, information regarding Event ID, Source and Description are important.

HOW TO: View and Manage Event Logs in Event Viewer in Windows XP
<http://support.microsoft.com/default.aspx?scid=kb:en-us:308427&sd=tech>

Part of the Description of the error will include a link, which you should double click for further information. You can copy using copy and paste. Often the link will, however, say there is no further information.

<http://go.microsoft.com/fwlink/events.asp>

(Please note the hyperlink above is for illustration purposes only)

A tip for posting copies of Error Reports! Run Event Viewer and double click on the error you want to copy. In the window, which appears is a button resembling two pages. Double click the button and close Event Viewer. Now start your message (email) and do a paste into the body of the message. This will paste the info from the Event Viewer Error Report complete with links into the message. Make sure this is the first paste after exiting from Event Viewer.

To use Windows Update you need to be logged on with Administrator rights.

Re: Automatic Updates problem

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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"Jack" <Jack@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:A78F1C88-CA99-452D-9630-158058DA3971@xxxxxxxxxxxxxxxxxxxx

> Both are set to automatic...

> --

> Jfern

>

>

> "Heirloom" wrote:

>

>> Click on Start>Run> in the dialog box, type: SERVICES.MSC and click

>> on

>> 'OK'. You will get the Windows Services window.....drag the lower

>> right

>> corner to resize it to your liking.....scroll, if needed, to Automatic

>> Update and make sure that the service is set to Automatic and do the same

>> for Task Scheduler. If either is not enabled, right click the service,

>> select Properties and change the setting in the drop-down option box.

>> Let

>> us know how you fare.

>> Heirloom, old and must download some coffee

>>

>> "Jack" <Jack@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

>> news:58892C39-CF3C-4896-A25C-1DC50396F27E@xxxxxxxxxxxxxxxxxxxx

>> > Hi, I my computer uses win xp ,sp-2.

>> > My Automatic Updates in Windows Security Center is disabled.

>> > I did checked mark on Automatic Updates tab in System, in Control

>> > Panel.

>> > Restart computer, and still disable.

>> > What else I could do?

>> > Thanks.

>> > --

>> > Jfern

>>

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Re: Automatic Updates problem

- *Follow-Ups:*

- ◆ *Re: Automatic Updates problem*

- ◇ *From:* Jack

- *References:*

- ◆ *Re: Automatic Updates problem*

- ◇ *From:* Heirloom

- Prev by Date: *Help & Support Center doesn't work*

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