

## Re: Norton anti-virus

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2005-02/2283.html>

---

**From:** tkloth (*tkloth\_at\_nospam.wans.net*)

**Date:** 02/23/05

Date: Wed, 23 Feb 2005 17:36:52 GMT

When you go to the Norton knowledge base you must get the instructions for the version of Norton you have. There are different instructions for different versions.

Tim

"Modem Ani" <notquinoas@notmyrealbox.com> wrote in message news:OABK\$TcGFHA.2360@TK2MSFTNGP12.phx.gbl...

> *I feel your pain. Norton AntiVirus can be very difficult to completely remove, and you must completely remove it – including Live Update, Live Reg and any other Symantec components – in order to upgrade. You'll achieve success by following the instructions in Symantec's knowledge base. Look for an article with a title like "how do I uninstall Norton AntiVirus?"*

>

> *Modem Ani*

>

> "dave" <dave@discussions.microsoft.com> wrote in message news:EDCA7388-A1E3-4B00-AD20-6BA9870791DE@microsoft.com...

>> *I recently purchased a new bare bones computer with an OEM shrinkwrapped version of XP which I loaded myself. I then downloaded a 15 day trial version of Norton Antivirus several days ago. Just before purchasing a retail copy, I tried to remove the trial version. Had some success but there must be some remnants left so that the retail version will not install. The install wizard keeps reporting that it was interrupted and does not complete the task. Any thoughts. A new install of XP is not a problem – no hardware changes and minimal installed software to date.*

>>

>> *Dave*

>

>