

microsoft.public.windowsxp.newusers: Re: OE will not send after upgrade / restore

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2005-01/0450.html>

From: Frank Saunders, MS-MVP IE/OE (franksaunders_at_mvps.org)

Date: 01/05/05

Date: Wed, 5 Jan 2005 17:07:39 -0600

I can't see that you addressed either of my questions.

--

Frank Saunders, MS-MVP, IE/OE

Please respond in Newsgroup only. Do not send email

<http://www.fjsmjs.com>

Protect your PC

<http://www.microsoft.com/athome/security/protect/default.aspx>

"Cajun Clickers" <cajunclickers@hotmail.com> wrote in message
news:OqJVsm38EHA.3124@TK2MSFTNGP11.phx.gbl

> How can this error be resolved with the upgrade from Office 2002 to

> Office 2003 with XP Home and Srv Pak 2?

> I am the ADMINISTRATOR and logged in as the Admin.

> Thanks!

>

> The Office Update site is unable to check for updates on this
> computer. This may be happening because of one of the following
> reasons:

>

> You do not have administrative privileges for this computer.

>

> There is a network problem and the detection catalog used by the
> Office Update site failed to download. Go back to the Downloads home
> page and try running detection again.

>

> Windows Installer patch files (.MSP files) from previously applied
> Office updates are missing from the \Windows\Installer hidden
> directory on your computer. MSP files are stored on your computer
> after update installation completes because they need to be
> referenced for future update operations. If the files are missing you
> will not be able to apply Office updates. You may also be unable to
> uninstall Office products as a result of the same problem. Please
> contact Microsoft Product Support Services for assistance.

>

> You installed Office updates in the past and then upgraded from
> Windows Installer version 1.0 to Windows Installer version 1.1. For
> more information see the KB article Windows Installer May Prompt for
> Install Source if Unavailable.

> "Frank Saunders, MS-MVP IE/OE" <franksaunders@mvps.org> wrote in
> message news:Opdm7t28EHA.2112@TK2MSFTNGP14.phx.gbl...

>> <CajunClickers@hotmail.com> wrote in message

>> news:eGOBa108EHA.2012@TK2MSFTNGP15.phx.gbl

>>> Hello,

>>>

>>> Will OE ever spell check again and send email? Using XP Prof with

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>>> Office 2002.
>>>
>>> Outlook Express will not send. It says, 'installing' but nothing
>>> else. After a bad upgrade we ran the restore. The check spelling is
>>> 'checked' How can you tell OE that we have Office 2002 with a spell
>>> checker? Office 2002 Outlook will not send at all. Also it cannot
>>> find the old
>>> calendar. Are there diff folder locations with each upgrade?
>>>
>>> Using XP Prof on a Dell PC with Office Prof 2002. After buying
>>> Office Prof 2003 it was upgraded. The install / upgrade went fine.
>>> But now in Outlook express I lost my contacts and email.
>>>
>>> In Outlook 2003 the calendar is lost. Can you help? It is a
>>> different location for the files and folders?
>>>
>>> Is there a Microsoft support document for a 2003 upgrade?
>>>
>>> Should the upgrade disk have asked where the old folders where or at
>>> least broadcast an information window explaining after the upgrade
>>> everything would be lost or need reconfiguring?
>>>
>>> Thank you,
>>>
>>> CajunClickers@hotmail.com
>>>
>>> <http://clickers.org>
>>
>> What happens when you try to send?
>> Quote any error messages exactly.
>>
>> --
>> Frank Saunders, MS-MVP, IE/OE