

microsoft online crash

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2004-12/0337.html>

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every so often when using the internet the following message comes up-----windows explorer has encountered a problem and has to close down, which it then does. this error report includes _ information regarding the condition of windows explorer when the problem occurred, the operating system and computer hardware in use:your digital product ID, which could be used to identify your license;and the internet protocol (IP) address of your computer. has anyone encountered a similar problem as microft has no 'fix' for the problem which is extremely annoying. thanx veds1