

Re: Generic Host Process for Win32 [problem]

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2004-09/1853.html>

From: Ronnie Vernon MVP (*ronv_at_mvps.org*)

Date: 09/20/04

Date: Sun, 19 Sep 2004 19:26:49 -0700

James wrote:

> *I'm totally baffled on this one. Yesterday, my neighbor's eMachine*
> *[WinXP Home] began displaying a window titled "Generic Host Process*
> *for Win32 Services." No matter what action she chose ['send' 'don't*
> *sent' 'X'], she was unable to access any website until rebooting.*
> *Upon rebooting, all was well – until the next appearance of GHP for*
> *Win32 – which, may be in a few more minutes.*
>
> *I searched Google – and found no solution.*
>
> *She's running Mozilla Firefox 0.9.2 and no firewall. Did the usual:*
> *Ad-aware, Spybot, Norton scan – unrelated, I think.*
>
> *How can I get rid of this problem? [I did learn it's part 'n parcel*
> *of svchost.exe] [Until yesterday, this GHP window never appeared]*
>
> *Thanks,*
>

James

What was the contents of the error message?

If she is not running a firewall, that system is very vulnerable to many malicious parasites out there.

Check the Event Viewer for possible information. Go to start/Run and type eventvwr.msc and press OK. Click the 3 menu items on the left and look for any "X" error messages. If any are found, double click the error entry to see the details. If you find an error that is coinciding with the behavior, click the Copy Icon on the details dialog screen and paste the complete error details in a reply to this message.

Go to Start/Run and type msinfo32 and press OK. Click Components/Problem Devices to check for possible hardware problems.

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Ronnie Vernon

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Microsoft MVP
Windows Shell/User