

Re: Invalid registration code

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2004-08/2136.html>

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The following comes from the Windows XP Product Activation FAQ posted by Microsoft. It appears that your options are to try to get a legitimate version from the shop that supplied you with the illegal version, report them to Microsoft's Anti piracy depart (address below) and or purchase a legitimate version.

What should a customer do if they find they unwittingly acquired a pirated copy of Windows XP? How can a customer acquire a legitimate license for Windows XP if they find that theirs is pirated?

The customer should go back to the point of purchase and demand a refund or a genuine copy of Windows XP. Customers can also contact Microsoft directly at <http://www.microsoft.com/piracy/reporting/default.asp> and report the piracy.

Customers can acquire a legitimate copy of Windows XP from a trusted retailer or PC manufacturer.

What are the product keys that are affected by this?

We are not publishing the product keys themselves, however the product IDs generated from these product keys are (where X may be any numeric value):

- a.. XXXXX-640-0000356-23XXX
- b.. XXXXX-640-2001765-23XXX

The product ID can be found by right clicking on My Computer and choosing Properties and viewing the General tab.

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"Jim Deck" <Jim Deck@discussions.microsoft.com> wrote in message news:822B04ED-886A-4336-AE73-44695C370526@microsoft.com...

> About a year ago, I took my computer into a shop for repairs. At that
> time,
> I was running an XP Home upgrade from ME. The shop lost my system disks
> but
> upgraded me to XP Pro. Only after much pressure, did they give me a copy
> of
> XP Pro with a registration number. So, now I'm having hard drive problems
> and take the system to a more reputable shop along with the XP PRO disk
> and
> registration number. They are replacing my hard drive and have just

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> informed
> me that when they reloaded XP PRO, they couldn't upgrade because the
> Registration number was invalid. Prior to this time, I had no problems
> with
> upgrades. I'm hoping the registration number provided was a miscopy but
> what
> are my alternatives if it's not?