

Re: XP reboots each time I go online

Source:

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Have you gone to the W2K machine and given the user on the XP machine permission to access the folder/file? Win98 was pretty wide-open security-wise and XP is less so. Also, if running the XP built-in firewall, have you allowed traffic in both directions on the XP machine?

"It's Only me" wrote:

> *Glen wrote:*

> : *I'm reposting this question since it probably went unnoticed where I*

> : *posted it yesterday, inside someone else's query.*

> :

> : *I just installed Windows XP for the first time two days ago. It took*

> : *me a long time, but it seemed to install successfully. I also*

> : *installed TotalAccess from a CDROM, which I received some time last*

> : *year. I received the XP package more than two and a half years ago,*

> : *as an upgrade for my new Dell computer, but didn't feel like dealing*

> : *with it before now. (I later uninstalled TotalAccess after I got the*

> : *runtime error message Pattie asked about a few days ago, and that*

> : *fixed that problem.)*

> :

> : *Here's what my problem is. Each time I connect to my ISP I soon get*

> : *the message that LSA Shell (Export Version) has encountered a problem*

> : *and needs to close. It then says that the computer has created an*

> : *error report to send to Microsoft. I can give you the details of*

> : *what it says in the report if that would help. It mentions two*

> : *files: lsass.exe.mdmp and appcompat.txt, giving their location.*

> : *Then, after I agree to send the report to Microsoft, I get a message*

> : *saying something about NT AUTHORITY\SYSTEM where it tells me to save*

> : *my work and counts down from sixty seconds before the computer*

> : *automatically reboots.*

> :

> : *I would greatly appreciate it if someone can tell me how to fix this.*

> :

> : *Thank you in advance.*

> : *Glen*

>

> *You have a virus!!!!!!! Either sasser or blaster. You need to turn on your*

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- > *firewall, NOW!!!! To stop the system shutting down, go to start, run and*
- > *type in "shutdown -a" without the quotes. This will stop the computer from*
- > *closing down. Now update your virus programme and do a complete scan.(You do*
- > *have a virus programme?). Another tool to use is stinger, a free programme*
- > *that will search and clean your system of virii and worms. Stinger is*
- > *available from <http://vil.nai.com/vil/stinger>*
- >
- > *Hope this helps.*
- >
- >
- > ---
- > *Outgoing mail is certified Virus Free.*
- >
- > *Checked by AVG anti-virus system (<http://www.grisoft.com>).*
- > *Version: 6.0.737 / Virus Database: 491 – Release Date: 8/11/2004*
- >
- >
- >