

## Re: email loss

**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2004-08/1280.html>

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simon wrote:

> *i have just updated from ME to XP PRO and have lost all*  
> *my emails despite the installer assuring me first that*  
> *all that sort of info would be saved!!! also, i made a*  
> *restore point b4 hand incase of any probs, but thats gone*  
> *too!!! please help, thanx, simon.*

That's because the upgrade created a new identity for you, as explained in the article linked below. Your old DBX files are still there (or should be on your computer) and all you have to do is search for them and follow the routine in the article.

OLEXP: Mail Objects Missing After Upgrade to Windows XP (Q313055):  
<http://support.microsoft.com/directory/article.asp?ID=KB:EN-US;q313055>

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