

Re: Event Viewer Error Messages

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2004-06/2025.html>

From: thmcg (*thmcg2003_at_yahoo.com*)

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First of all, a big "thank you" to Malke, Michael Solomon, and Gerry Cornell for the really quick, and really helpful responses! I really appreciate it!

I have learned a lot already just from your posts. I did some digging around in my paperwork, and on my pc, to find out more about my hard drive. I have a Maxtor Quantum Fireball Plus LM, 30GB, 7200RPM Ultra ATA Hard Drive, with an Ultra ATA 66 Controller. These are installed in a Gateway Performance 700 which I bought for home use in May, 2000.

I found a diagnostic utility on Maxtor's site (PowerMax v 4.06), although I have not yet downloaded it.

It would appear my next steps are: (1) Backup my files, and (2) Download & run the Maxtor utility.

This is my only hard drive, so I don't understand why the error code (ultra 9) would be telling me I have a problem with an SCSI device. Is there some "device" other than a hard drive that this error code could be referring to?

Michael, re your comment about cross-posting to so many groups, I'm sorry about that, but I had posted this message to the XP "Help and Support" group, but had rec'd no reply after several days, so I thought I'd try to find a more responsive group, and I really didn't know which group this problem would fit in. Thank you for educating me.

The only external devices I have are an HP printer, an HP scanner, and an M-Audio USB Duo Microphone Pre-amp and A/D Converter, all of which are USB.

To Michael's comment about "some blue screen crashing during saves"...the only problem I've been having, and only for the past month or so, is that sometimes, not always, after I have put the pc on "Stand By," it will not come back up properly. Instead, on these occasions, I will get a blue Windows screen (not the blue DOS "death"

screen!) that simply says "Windows is shutting down." It doesn't give me a reason, and there are no Error Codes in the Event Viewer. When this occurs, I simply reboot and everything seems to be fine. It's certainly an aggravation, but more importantly, I wonder if there is something "about to fail"...

And, Gerry, I went to that website you suggested. Thank you for that. There were some interesting comments for both the Error code "ultra 9" and the Warning "disk 51."

I will post my results after I've backed up my files and run the utility.

Thanks again for all the help!

Tom.

"Gerry Cornell" <gcjc@btinternet.com> wrote in message
news:<ODLEbCLWEHA.212@TK2MSFTNGP11.phx.gbl>...
> <http://www.eventid.net/display.asp?eventid=9&eventno=2408&source=ultra&phase=1>

(...snip, snip...)