

Re: I've been told I have the Sasser worm, but none of the removal methods work

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.newusers/2004-05/0410.html>

From: Ron Martell (*ron_at_onlinehelp.bc.ca*)

Date: 05/05/04

Date: Wed, 05 May 2004 04:33:08 GMT

"TsukiTenshi" <anonymous@discussions.microsoft.com> wrote:

>Hi,

>I followed all the instructions on this site, and was finally able to have Microsoft Update scan my computer, so I thought the problem was fixed. However, when I logged on this morning, I got more messages saying that an error had occurred with LSA (Export Version). But they were dated for the past few days, so now I'm not sure as to whether I really got rid of the worm.

Get the latest version of Stinger (2.2.5 dated May 4 file size = 769,031 bytes and save it to the hard drive of the infected computer.

Boot the computer into Safe Mode and then run Stinger.

To boot Windows XP into Safe Mode turn the computer on and start tapping the F8 key rapidly just as soon as the first information of any kind shows on the screen (the Windows XP opening screen is too late). Keep tapping until the Windows XP Startup Menu comes up and then choose Safe Mode from the menu.

When the computer has finished booting into Safe Mode launch Stinger and do a complete scan.

Good luck

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Microsoft MVP

On-Line Help Computer Service

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"The reason computer chips are so small is computers don't eat much."