

## Re: IE & Outlook Suddenly cannot see the internet

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2008-02/msg00540.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2008-02/msg00540.html)

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- *From:* "Ron Cordes" <[rcordes@xxxxxxxxxxx](mailto:rcordes@xxxxxxxxxxx)>
  - *Date:* Fri, 29 Feb 2008 09:57:22 -0500
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I am using Norton 360. I completely disabled it. BTW – Norton reported that IT could not access the internet to do its automatic update.

"smlunatick" <[yveslec@xxxxxxxxxx](mailto:yveslec@xxxxxxxxxx)> wrote in message  
[news:d7b691c7-9a65-45c3-811e-cc605a020e91@xx](mailto:news:d7b691c7-9a65-45c3-811e-cc605a020e91@xx)  
On Feb 29, 9:24 am, "Ron Cordes" <[rcor...@xxxxxxxxxxx](mailto:rcor...@xxxxxxxxxxx)> wrote:

I am using XP Pro SP 1.2  
I have Windows Update set to Automatic  
Yesterday afternoon suddenly IE & Outlook stopped accessing the internet.  
I have 2 Windows machines hard-wired to a LinkSys WRT54G router which connects to a Cable Modem.  
The second machine works fine. IE, Outlook, no problems.  
From the first machine I can PING anything on the web, so I know I am connected. Network Connections says my LAN is Connected. Firewall is OFF.  
If I open the LAN Status box and PING something, the Sent & Received packet counts increment as expected.  
If I try to access an IP address (even the LinkSys at 192.168.1.1), the packet counts do not change.  
I have tried running thru both Network Setup and New Connection wizards. Nothing changes.

Any clue what is happening???

Ron

Check all / any software firewall setting including any anti-virus Internet worm protection module. These Internet worm blovking systems behave exactly like a firewall.