

## Re: Always get network cable is unplugged message after rebooting computer

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2007-08/msg00545.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2007-08/msg00545.html)

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- *From:* "Gary Hasler" <[garyhasler@xxxxxxxxxx](mailto:garyhasler@xxxxxxxxxx)>
  - *Date:* Wed, 29 Aug 2007 04:49:04 GMT
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Hi Barb you seem to know what you're talking about, so can I restate the problem which I outlined before this thread kind of wandered off into solving someone else's problem... :-|

for me, NOTHING will cure the "unplugged" message except rebooting the modem--disabling and re-enabling definitely doesn't work. In fact, for what it's worth, if I disable it in the Network CP when it's working properly, and then try re-enabling, it also does not work, and the modem has to be rebooted (maybe this indicates something!!!).

As for the other suggestions--bad cable, modem, etc--remember my internet connection works just wonderfully..sometimes for weeks and weeks... until I reboot the computer. And when I reboot the modem, it ALWAYS works just fine again right away. Could there be one little hardware/firmware problem with the modem that it fails to, say, respond to some command the OS gives after reboot? Or vice versa--the same thing failing in the network adapter?

{ Win XP Home SP2  
Dell Dimension 9150 PentiumD 3 Ghz  
onboard Intel(R) PRO/1000 PL network adapter  
ISP: Shaw Cable (Canada)  
Terayon Terapro TCM200 cable modem: coaxial cable going in; ethernet cable going out to computer network port; no switches on it, just the standard 4 indicator lights. I have no idea if there are any config options on it or how I can access them. }

"Barb Bowman" <[barb@xxxxxxxxxx](mailto:barb@xxxxxxxxxx)> wrote in message  
<news:hhk8d35utpmgl37s03ki514s25fpk8sfa4@xxxxxxxxxx>

I've seen posts on the nvidia forums regarding jumbo frame settings and the unplugged message. It may be worth your while to post this issue there.

On Tue, 28 Aug 2007 09:13:17 -0700, ijourneaux  
<[ian\\_journeaux@xxxxxxxxxxxxx](mailto:ian_journeaux@xxxxxxxxxxxxx)> wrote:

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There is nothing in the event log indicating a problem. I tried the newest NForce drivers, the Nforce drivers from the motherboard manufacturers website. Nothing worked.

As I indicated earlier, if I reboot the computer, the network always comes back as network cable is unplugged. All I need to do is disable the connection and re-enable it and the network connection start working correctly. I even tried a different cable but no luck.

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Barb Bowman

MS Windows-MVP

<http://www.microsoft.com/windowsxp/expertzone/meetexperts/bowman.aspx>

<http://blogs.digitalmediaphile.com/barb/>