

Re: My computer doesn't find the Internet connection

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- *From:* "Steve Winograd [MVP]" <bc070521m@xxxxxxxxxxxx>
 - *Date:* Sun, 26 Aug 2007 02:42:14 -0600
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In article <Okdgbj75HHA.2208@xxxxxxxxxxxxxxxxxxxxxx>, "M Shafaat" <poppy2@xxxxxxxxxx> wrote:

"Steve Winograd [MVP]" <bc070521m@xxxxxxxxxxxx> wrote in message <news:ln1d3tqvseka0qk9gakf6gffbskgbo7nq@xxxxxxxxxx>

In article <#0ob3L25HHA.5184@xxxxxxxxxxxxxxxxxxxxxx>, "M Shafaat" <poppy2@xxxxxxxxxx> wrote:

Hi,
Newly got a problem with my broadband connection.
When I turn on my PC, a message says: "HomeLan is now activated with 10.0 Mbps.". It installs a new network of type Internet Gateway and then the PC loses its broad band connection, while other computers on my network don't experience any such problems. When I restart the router and the cable modem, it functions well for a while and then the problem arises again.

I run Windows XP Pro SP 2, broadband through cable and without need to log on and a D-Link router 100 Mbps with wireless access (54 Mbps).

Can this problem be caused by hackers or any viruses? Can it have come up after I installed a bluetooth adapter with capability of connecting to the Internet chosen? How can I get rid of it? Please help.

Regards

Re: My computer doesn't find the Internet connection

M Shafaat

The Internet Gateway is your router. You're not disabling the Internet Gateway, are you? That would tell the router to disconnect itself from the Internet.

Hello Steve,

Thank you for your reply. The Internet Gateway didn't appear on my computer as a network before I got these problems. I have tried to get rid of it by deleting it, but this is not possible to do directly, so I tried to disable it first and may be that caused the Internet connection to abort. Anyhow, after it appears, it disappears by itself!

As I can see on the Internet Gateway's dialogs, it allows other computers on my LAN to connect to the Internet through my computer. But all our computers can connect directly to the Internet. So I have to remove this Internet Gateway and replace it with another one. How can I do it?

Regards

M Shafaat

No, the Internet Gateway doesn't allow other computers on your LAN to connect to the Internet through your computer. The computers on your network connect to the Internet through your router.

What you're seeing in the Network Connections folder on your computer is an Internet Gateway connection. Your router sends information to your computer telling the computer to create the Internet Gateway connection. The Internet Gateway connection is normal. There's no reason to delete it.

Clicking the Internet Gateway connection lets you monitor and control the router's operation.

When you disable the Internet Gateway connection, you're telling the router to disconnect itself from the Internet. You have to restart the router after doing that to get the router to re-connect to the Internet.

Don't disable the Internet Gateway connection! If you don't want it to appear, disable the UPnP (Universal Plug and Play) capability in your router.

For more information on the Internet Gateway connection, see the Windows XP Help and Support topic "Using Internet Gateway Device Discovery and Control".

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Best Wishes,

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Steve Winograd, MS-MVP (Windows Networking)

Please post any reply as a follow-up message in the news group for everyone to see. I'm sorry, but I don't answer questions addressed directly to me in E-mail or news groups.

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