

Re: D-Link DI-524 frequently losing connection

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- *From:* "Jack \ (MVP-Networking)." <Jack@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 13 Feb 2007 00:07:37 -0500
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Hi

As a first step connect a computer to the Router with a wire to make sure it is not a Wireless issue.

If the behavior persist with the wired computer too, connect a good computer with a wire directly to the modem, and try it for a while to rule out Quirky modem.

If it is Not the Modem. Log to D-Link site download the latest firmware and update the firmware.

If it is already updated re-flash the firmware some time it stabilizes the unit.

I understand that putting a computer near the Modem might be an hardship, but otherwise you would get anywhere.

Jack (MVP-Networking).

"RSS" <rsilverst@xxxxxxxxxx> wrote in message
<news:1171341394.996606.208520@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

We have a home wireless network connecting through a D-Link DI-524. Two (sometimes three) WinXP PCs are connected to this wireless network. The router connects to a Motorola Surfboard SB5101 cable modem, which is served by Comcast.

For the first few weeks or months, this network was fairly reliable. However, on a few occasions, the wireless signal would disappear (this was evidenced because we would automatically be connected to our neighbors slower network). When this occurred, the problem was remedied by unplugging the router and replugging it in to reinitialize it (usually in this case, the lights have stopped blinking on the router – and they're all frozen "on"). Once in awhile, the wireless signal IS there, but the internet still doesn't work – on those occasions unplugging the router and the cable modem fixes the problem (in that case, the lights on the cable modem are usually indicating something abnormal).

The big concern is that this is happening more and more frequently now – at least once or twice a day. Is one of the devices likely to be failing? I have not yet tried the troubleshooting of connecting one machine directly to the cable modem and leaving it be for a few days

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to see if all is good (mainly haven't tried this because NEITHER computer is near the cable modem – that's part of the reason we're running everybody on wireless).

Any thoughts about what might be happening?

Thanks!