

Re: Home networking problem.

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2007-01/msg00531.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2007-01/msg00531.html)

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- *From:* yev <yev@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Mon, 15 Jan 2007 08:44:00 -0800
- 

Looks like i have same problem, i disable norton.

I got two computers; one laptop (Compaq, hp home, wireless) and desktop (X64, home build, wired to router)

My laptop can not connect to network, but it does connect to internet, and it does see router in my network places.

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yev

"Chuck" wrote:

On Fri, 12 Jan 2007 13:57:01 -0800, 2Hullz <2Hullz@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

"Ster150" wrote:

Thank you very much. I found out that as part of the pre-installed software that was provided, Norton Firewall was present. I wasn't aware that it was installed on the machine. It was preventing my computer from accessing or being accessed through the network. Once I disabled it everything works.

Thanks again!!

"Chuck" wrote:

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On Mon, 8 Jan 2007 19:48:01 -0800,  
Ster150

<Ster150@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote:

I have searched the web and  
microsofts sites trying to  
find a solution to my  
problem but I have not  
found anything that works  
correctly. I would greatly  
appreciate it if anyone has  
any ideas as to what is  
wrong or how I can fix my  
problem.

I have a Dlink wireless  
router hooked to cable  
modem. My main home  
computer  
is hard wired to the router  
and is running XP Home. I  
have had this computer  
set up for awhile. I recently  
purchased a new PC running  
XP Pro. I  
purchased a D-Link  
wireless adapter for  
connecting to my router. I  
have been  
able to install the drivers  
and configure the adapter so  
that I have access  
to the internet. However,  
even though I have run the  
network wizard, I am  
unable to see my other  
computer or share files.  
From my XP Pro machine, I  
am able to ping my XP  
Home machine by IP but not  
by DNS, I can ping my XP  
Pro  
machine by DNS but not by  
IP (timesout). My XP Home  
machine can see the XP  
Pro machine in the  
workgroup but is unable to  
access it. I have disabled the  
Windows firewall, tried

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disabling the computer  
browser, told it to only use  
TCP/IP protocol and  
disabled simple file sharing  
on the XP Pro machine.  
Nothing I do seems to work.  
I think the fact that I can't  
ping the pc by  
it's IP even though it's the IP  
shown in my router and  
returned by ipconfig  
is important but I'm beyond  
my knowledge level.

This problem is seen here a bit. One of the  
most common causes would be a  
misconfigured or overlooked personal  
firewall, or other security component.  
There are several other possibilities too, and  
any might be the cause of your  
problem. Read this article with an open  
mind.

<http://nitecruZR.blogspot.com/2005/10/irregularities-in-workgroup-visibility.html>  
<<http://nitecruZR.blogspot.com/2005/10/irregularities-in-workgroup-visibility.html>>

For more direct help, provide "browstat  
status" and "ipconfig /all" from each  
computer, so we can diagnose the problem.  
Read this article, and linked  
articles, and follow instructions precisely  
(download browstat!):

<http://nitecruZR.blogspot.com/2005/05/troubleshooting-network-neighborhood.html>  
<<http://nitecruZR.blogspot.com/2005/05/troubleshooting-network-neighborhood.html>>

THANK YOU SO MUCH!!!! Ster150 for  
asking the right question and Chuck for the  
suggestions. I just got this new Dell, and my  
sons helped me set it up and network it.  
Then it stopped networking. I tried  
re-setting the workgroup, Dell on-line  
support. Even had a Tech out to install a new  
hard-drive because the computer was also  
stalling on the reboot.....that turned out to be  
some incorrect settings. Just because I had  
some time, I decided to try the Forum.  
Norton's firewall was the problem  
(somewhere we must have re-enabled it).  
Now everything is just hunky-dory

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Feedback is always welcome – thanks for letting us know.

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Cheers,

Chuck, MS-MVP [Windows – Networking]

<http://nitecruZR.blogspot.com/>

Paranoia is not a problem, when it's a normal response from experience.

My email is AT DOT

actual address pchuck mvps org.