

Re: Internet Gateway

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2006-11/msg00459.html

- *From:* md <md@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 14 Nov 2006 05:17:01 -0800
-

Thanks Steve, Im not sure now what the port thing was, I spoke to various people at bt one of which mentioned the gateway can make a port insecure, i think he said it left one open. To be honest I was flummoxed with their advice, and its pot luck if you get someone who can help there, one even said the problem was spam ?! and to report it to them on another number which he gave - now, im not that tech non-savvy ! For curiosity I phoned it tho, the number was a fax one surprise surprise. Ive had more than one instance where this has happened with bt, and another trick is they put you on hold as they transfer you to someone who can help, and the line goes dead. Seems to be an easy way of ticking off a successful completed call when they are stumped is my guess. Anyway, I diverge into a rant ... Ive now cleared the checkbox on the network services for gateway, and all seems back to normal (well, I then had a problem with outlook not opening also after that, but managed to find some online help to start it in safe mode then repair it, which seems to have got it up and running again).

many thanks,
md

"Steve Winograd [MVP]" wrote:

In article <26AE4199-C062-4B42-A42A-30DADB35E4BB@xxxxxxxxxxxx>, md <md@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Hello, hope someone can help - I have a BT broadband connection via voyager dsl router, and under my Network Connections I have always had under 'LAN or high speed internet' the BT voyager remote devide listed as a 'local area connection', and this was the only connection that was ever enabled.

However, today there has appeared another connection, under Internet Gateway, titled internet connection, which I

Re: Internet Gateway

have never seen there before,
and I cannot understand why it would just
appear today. Both this and the
above connection are enabled at the same
time now.

I tried speaking to BT broadband help (three
different people) but they
couldnt help, so hoping someone here can
help. I am also concerned that this
new connection is something rogue, or
allows someone to access my pc or
connection from another pc. I only have one
pc used at home for business, ie
no network PCs set up in my home.

I am very non-tech so please if you need
any more info just let me know.

many thanks,
md

The Internet Gateway is a normal part of Windows XP. It
represents
the device that gives Internet access to your computer. In
your case,
that's the BT Voyager DSL router.

Why did it just appear? It could be because of a Windows
Update on
the computer, an update to the router's firmware, or a change
in
firewall settings on your computer. If your computer has a
wireless
network connection, it might have connected to a network
belonging to
one of your neighbors.

For more information, click Start > Help and Support, and
search for
the topic "Using Internet Gateway Device Discovery and
Control".

Many thanks Steve. I checked and last windows update was end of last week
(IE7) so dont think its that as have used PC since. I havent updated the
router software, nor changed firewall settings, so Im stumped as to why.
However I will read the article you have kindly mentioned to see if sheds any
light. My PC was bought 'wireless enabled', but I have (as far as I am aware)
disabled this as I am not happy I could ensure it would be securely set up.

Re: Internet Gateway

The wireless network connection option in my network connections list is shown as disabled.

Hmmm perhaps this is something to do with upgrading to IE7, though its strange it would take a few days to do this, I dont know.

My concern also was someone said to me that the gateway isnt secure and its best to disable it (something about leaves a 'port insecure'). Sorry if this is vague, its a bit beyond my PC knowledge which is basic. So I tried to disable it, but then internet connection is lost, which would make sense given what you say. Presume I would need to do more to remove its use, but then again I dont feel I understand well enough to be able to decide whether to do this.

Ok, I will look at the article you mention and hopefully I can make some sense of it all,
many thanks again Steve.

You're welcome. Clicking the Internet Gateway icon lets you monitor and control the your DSL router's operation. Disabling the Internet Gateway tells the DSL router to disconnect you from the Internet.

I'm not sure what the concern about 'port insecure' is. Can you say more about it? I'm not aware of any way that a bad guy on the Internet can exploit an Internet Gateway.

However, most people have no need for the Internet Gateway. If you want to remove it, disable "UPnP" support in the router's setup, or go to Control Panel > Add or Remove Programs > Windows Setup > Networking Services, and un-install "Internet Gateway Device Discovery and Control Client".

--

Best Wishes,
Steve Winograd, MS-MVP (Windows Networking)

Please post any reply as a follow-up message in the news group for everyone to see. I'm sorry, but I don't answer questions addressed directly to me in E-mail or news groups.

Microsoft Most Valuable Professional Program
<http://mvp.support.microsoft.com>