

Re: Unable to open *View Workgroup Computers* nor access workgroup

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2006-09/msg00598.html

- *From:* Chuck <none@xxxxxxxxxxxx>
 - *Date:* Sat, 16 Sep 2006 21:30:45 -0700
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On 16 Sep 2006 14:38:08 -0700, "jinnii" <jinnii@xxxxxxx> wrote:

Pajeroid wrote:

jinnii wrote:

Hello,

I have a PC and a laptop on our previously working home network. The PC in question is wired to the D-Link router, and a laptop on the network can see but not access the PC.

While on the PC, when I click on View Workgroup Computers it takes about 30 seconds to respond, then I get an error message saying it is not accessible.

Can someone please help walk me through any steps to resolve this?

Thank you.

- 1) Have you recently installed some new software?
- 2) How is the laptop connected to the network; wirelessly or wired?
- 3) Have you recently changed or updated any settings/windows programs i.e: upgraded to IE7 ???

Then I can help you better. Dave.

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Hello, thanks for replying.

We recently upgraded from a Linksys DI-614+ broadband router to the newer Linksys WRT54G. We did not change our workgroup name.

My laptop is wireless using D-link airplus 650+, and we have the D-Link utility v3.02 installed and do not use WZC.

From my laptop: When I click on My Network Places I can see shared

folders on the laptop and on our daughters laptop. When I click View Workgroup Computers I can see my laptop, the PC, a 2nd laptop (our daughters), and the printer. I can access our daughters laptop but when I click on the PC I get the error message "[Workgroupname] is not accessible. You might not have permission... Contact the administrator... The list of servers for this workgroup is not available." I can ping

From the PC: When I click on My Network Places I can see the PC and

shared folders on it, and (this is new) a link for the WRT54G, but when I click on View Workgroup Computers I get the same message as above.

I can ping the laptop from the PC but not itself, and from the laptop I can ping itself but not the PC.

We still have IE6.

Jinnii,

The error "The list of servers for this workgroup is not available..." is a case of server message blocks not getting from computer to computer. This is most frequently a firewall or NetBT problem.

Make sure that NetBT is consistently set on all computers. Read this article.

<<http://nitecruZR.blogspot.com/2006/04/netbios-over-tcpip.html>>

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Look for a firewall problem. Read this article with an open mind.

<<http://nitecruZR.blogspot.com/2005/10/irregularities-in-workgroup-visibility.html>>

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Cheers,

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Chuck, MS-MVP [Windows – Networking]

<http://nitecruze.blogspot.com/>

Paranoia is not a problem, when it's a normal response from experience.

My email is AT DOT

actual address pchuck mvps org.

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