

Re: Windows Networking Abruptly Stops...umm, Networking.

Re: Windows Networking Abruptly Stops...umm, Networking.

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2006-09/msg00168.html

- *From:* ts <ts@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 4 Sep 2006 21:12:02 -0700
-

"Chuck" wrote:

On Mon, 4 Sep 2006 09:23:01 -0700, ts <ts@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

"Chuck" wrote:

On Sun, 3 Sep 2006 22:23:01 -0700, ts
<ts@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

"Chuck" wrote:

On Mon, 12 Jun 2006
10:35:02 -0700, Derek C. F.
Pegritz
<DerekCFPegritz@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote:

I'm
certainly
not an
expert when
it comes to
networking
issues, but
I'm not
an amateur,
either. I
have,
however,

Re: Windows Networking Abruptly Stops...umm, Networking.

run into a
Windows
networking
problem
that I
literally
haven't a
CLUE how
to resolve.
Here's the
deal:

I share
documents
between my
laptop
(hereafter
known as
LAPTOP)
and my
desktop
(hereafter
known as
DESKTOP).
Both are
running
WindowsXP
Media
Center
Edition
2003 with
ALL
updates
installed.
They
interact via
a
workgroup
named
HPLLABS
via a
perfectly
ordinary
Netgear
wireless-G
router.

Everything
was fine
between the
two until

Re: Windows Networking Abruptly Stops...umm, Networking.

tonight. I
took my
laptop to
work,
and had it
turned on
there for
about
fifteen
minutes.
When I got
home, I
turned it on
and
attempted to
copy a
Word .doc
from
LAPTOP to
DESKTOP.
Access
denied. I
clicked on
Workgroup
Computers
in the My
Network
Places
window and
it showed
both the
LAPTOP
and the
DESKTOP
computers.
When I
double-clicked
LAPTOP, I
got the
access
denied. And
the same
thing
happened if
I clicked on
DESKTOP
on the
laptop.

I pinged
each

Re: Windows Networking Abruptly Stops...umm, Networking.

Re: Windows Networking Abruptly Stops...umm, Networking.

computer
from each
other and
got back
perfectly
fine
responses.

I checked
my router
settings. All
fine.
Nothing
changed
there.

At this time,
I had
Norton
Firewall
running.
Now, I'd
configured
all the
deeply-buried
settings in
NF to allow
filesharing
and
whatnot, as
it blocks
that stuff by
default. I
checked the
firewall
settings on
both
computers.
They were
fine.
Nothing had
changed
there,
either.

Basically,
not a single
software
setting on
either
computer

Re: Windows Networking Abruptly Stops...umm, Networking.

Re: Windows Networking Abruptly Stops...umm, Networking.

had
changed
between the
time I went
to work and
got home.
Just...for
some
reason,
neither
computer
could
apparently
resolve the
other for
file-sharing.

I was able
to access
the 'net
through my
laptop (via
its wireless
connection)
and through
my desktop
just as
before. The
computers
could
communicate
with the 'net
just fine,
and could
ping one
another, but
file
sharing just
would not
work.

So I re-ran
the Home
Network
wizard in
My
Network
Places again
on both
computers.
This time, I

Re: Windows Networking Abruptly Stops...umm, Networking.

changed the
workgroup
name to
HPL.
Everything
went
fine, I
rebooted,
and upon
reboot...the
same thing.
I could see
both
computers
under
Workgroup
Computers,
but: access
denied. I
could still
ping
each
computer
from one
another.

I assumed,
then, that
the problem
was with
Norton
Security.
I've had
problems
with Norton
stuff
intermittently
ever since I
started
using it
again, but
the
problems
were never
major and
easily fixed.
But this was
inexplicable.
The only
thing I
could think

Re: Windows Networking Abruptly Stops...umm, Networking.

Re: Windows Networking Abruptly Stops...umm, Networking.

to do was
remove
Norton
Security
2006 from
both
computers,
which I did.

Upon
reboot, the
only thing
guarding
the
computers'
connections
(wireless on
the laptop,
regular
wired port
on the
desktop)
was
Windows
Firewall,
and I
shut that
off, too, just
to check
what was
going on.
The same
thing.
Access
denied.

I tried to
find some
answers on
the 'net, but
all I came
upon was to
open a
Run...
window and
type the
name of a
shared
folder like
this:
\\LAPTOP\Laptop

Re: Windows Networking Abruptly Stops...umm, Networking.

Re: Windows Networking Abruptly Stops...umm, Networking.

Documents.
This would
open up that
particular
shared
folder on
DESKTOP.

And it
worked. On
LAPTOP, I
opened a
Run...
window and
typed
\\DESKTOP\Desktop
Documents.
It opened
the folder.

I turned on
Windows
Firewall on
both
machines
and
repeated the
Run... stuff
again. It
opened the
appropriate
folders.

I attempted
to copy a
file from
Desktop
Documents
to my
LAPTOP
desktop.
The
file copied
just fine. I
copied a file
from my
laptop to
the Desktop
Documents
shared
folder. It

Re: Windows Networking Abruptly Stops...umm, Networking.

copied just
fine.

On
DESKTOP,
I opened
Laptop
Documents
by opening
Run... and
then typing
\\LAPTOP\Laptop
Documents.
It opened
fine. I tried
to copy a
file from
Laptop
Documents
to...ahem,
DESKTOP's
desktop.

Access
denied.

I tried to
copy a file
from
DESKTOP's
desktop to
Laptop
Documents.
It worked
fine. I then
tried to
copy a file
from
Laptop
Documents
to
DESKTOP's
desktop
again. This
time...it
worked.

So here's
the basic
rundown: I
can access

Re: Windows Networking Abruptly Stops...umm, Networking.

shared
directories
from each
computer if
and ONLY
if I open the
folders
through the
Run...
window. If I
open My
Network
Places, the
only shared
folders I see
in the
window are
those
that are on
the
particular
machine I'm
working on
(DESKTOP's
shared
folders
appear on
DESKTOP,
for instance,
but none of
LAPTOP's
are shown,
and vice
versa). Both
computers
show up
under View
Workgroup
Computers,
but I can't
access
them.

I'll gladly
supply
further OS
or router
details, but
that's the
basic gist
of the

Re: Windows Networking Abruptly Stops...umm, Networking.

problem.
I'm
completely
stumped!

Derek,

If you absolutely don't have
a personal firewall or other
security product
problem, then you probably
have a browser problem.

Any time you have a
portable
computer involved, this is a
possibility.

<http://nitecruZR.blogspot.com/2005/04/nt-browser-or-why-cant-i-always-s...>
<http://nitecruZR.blogspot.com/2005/04/nt-browser-or-why-cant-i-always-s...>

What is the complete and
exact text of the error
"...access denied"?

<http://nitecruZR.blogspot.com/2006/01/look-at-complete-detail-in-error.htm...>
<http://nitecruZR.blogspot.com/2006/01/look-at-complete-detail-in-error.htm...>

Take a look at "browstat
status", "ipconfig /all", "net
config server", and
"net config workstation",
from each computer, and
diagnose the problem. Read
this article, and linked
articles, and follow
instructions precisely
(download
browstat!):

<http://nitecruZR.blogspot.com/2005/05/troubleshooting-network-neighborho...>
<http://nitecruZR.blogspot.com/2005/05/troubleshooting-network-neighborho...>

If this is considered "highjacking" sorry. I
looked at the link provided
about turning off the firewlll. went ot
article 889320 but can't find where
to download the "browser.dll" 20-Dec-2004
17:54 5.1.2600.2586 77,824
Browser.dll
listed at the end of the article

Re: Windows Networking Abruptly Stops...umm, Networking.

any help is appreciated

Why not tell us what your problem is? KB889320 doesn't instruct you to download anything.

<<http://nitecruZR.blogspot.com/2005/06/background-information-useful-in.html>>
<http://nitecruZR.blogspot.com/2005/06/background-information-useful-in.html>

I'm sorry. I must be missing something. I thought the KB said the hotfix had an updated "browser.dll"

I have sp 2 and current updates but my browser service does not restart even though set to automatic, so I figured my problem was the browser.dll as my current browser.dll is 5.1.2600.2180 under the \windows\system32 folder not the 5.1.2600.2586 listed in the KB

Again, thanks for the reply!

It's possible that the solution will involve updating with the hotfix. But starting from the symptoms would be a good idea. Help us to help you.

<<http://nitecruZR.blogspot.com/2005/06/background-information-useful-in.html>>
<http://nitecruZR.blogspot.com/2005/06/background-information-useful-in.html>

And typing your answers after mine would be good too.

<<http://nitecruZR.blogspot.com/2005/05/how-to-post-on-usenet-and-encourage.html#TopPosting>>
<http://nitecruZR.blogspot.com/2005/05/how-to-post-on-usenet-and-encourage.html#TopPosting>

--

Cheers,

Chuck, MS-MVP [Windows - Networking]

<http://nitecruZR.blogspot.com/>

Paranoia is not a problem, when it's a normal response from experience.

My email is AT DOT

actual address pchuck mvps org.

Sorry about posting above, wasn't paying attention.

I believe I solved the problem by reading your website about turning on windows firewall.

again, thanks

Re: Windows Networking Abruptly Stops...umm, Networking.