

Re: Windows Networking Abruptly Stops...umm, Networking.

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2006-09/msg00168.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2006-09/msg00168.html)

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- *From:* ts <ts@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Mon, 4 Sep 2006 21:12:02 -0700
- 

"Chuck" wrote:

On Mon, 4 Sep 2006 09:23:01 -0700, ts <ts@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

"Chuck" wrote:

On Sun, 3 Sep 2006 22:23:01 -0700, ts  
<ts@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

"Chuck" wrote:

On Mon, 12 Jun 2006  
10:35:02 -0700, Derek C. F.  
Pegritz  
<DerekCFPegritz@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote:

I'm  
certainly  
not an  
expert when  
it comes to  
networking  
issues, but  
I'm not  
an amateur,  
either. I  
have,  
however,

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run into a  
Windows  
networking  
problem  
that I  
literally  
haven't a  
CLUE how  
to resolve.  
Here's the  
deal:

I share  
documents  
between my  
laptop  
(hereafter  
known as  
LAPTOP)  
and my  
desktop  
(hereafter  
known as  
DESKTOP).  
Both are  
running  
WindowsXP  
Media  
Center  
Edition  
2003 with  
ALL  
updates  
installed.  
They  
interact via  
a  
workgroup  
named  
HPLLABS  
via a  
perfectly  
ordinary  
Netgear  
wireless-G  
router.

Everything  
was fine  
between the  
two until

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tonight. I  
took my  
laptop to  
work,  
and had it  
turned on  
there for  
about  
fifteen  
minutes.  
When I got  
home, I  
turned it on  
and  
attempted to  
copy a  
Word .doc  
from  
LAPTOP to  
DESKTOP.  
Access  
denied. I  
clicked on  
Workgroup  
Computers  
in the My  
Network  
Places  
window and  
it showed  
both the  
LAPTOP  
and the  
DESKTOP  
computers.  
When I  
double-clicked  
LAPTOP, I  
got the  
access  
denied. And  
the same  
thing  
happened if  
I clicked on  
DESKTOP  
on the  
laptop.

I pinged  
each

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computer  
from each  
other and  
got back  
perfectly  
fine  
responses.

I checked  
my router  
settings. All  
fine.  
Nothing  
changed  
there.

At this time,  
I had  
Norton  
Firewall  
running.  
Now, I'd  
configured  
all the  
deeply-buried  
settings in  
NF to allow  
filesharing  
and  
whatnot, as  
it blocks  
that stuff by  
default. I  
checked the  
firewall  
settings on  
both  
computers.  
They were  
fine.  
Nothing had  
changed  
there,  
either.

Basically,  
not a single  
software  
setting on  
either  
computer

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had  
changed  
between the  
time I went  
to work and  
got home.  
Just...for  
some  
reason,  
neither  
computer  
could  
apparently  
resolve the  
other for  
file-sharing.

I was able  
to access  
the 'net  
through my  
laptop (via  
its wireless  
connection)  
and through  
my desktop  
just as  
before. The  
computers  
could  
communicate  
with the 'net  
just fine,  
and could  
ping one  
another, but  
file  
sharing just  
would not  
work.

So I re-ran  
the Home  
Network  
wizard in  
My  
Network  
Places again  
on both  
computers.  
This time, I

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changed the  
workgroup  
name to  
HPL.  
Everything  
went  
fine, I  
rebooted,  
and upon  
reboot...the  
same thing.  
I could see  
both  
computers  
under  
Workgroup  
Computers,  
but: access  
denied. I  
could still  
ping  
each  
computer  
from one  
another.

I assumed,  
then, that  
the problem  
was with  
Norton  
Security.  
I've had  
problems  
with Norton  
stuff  
intermittently  
ever since I  
started  
using it  
again, but  
the  
problems  
were never  
major and  
easily fixed.  
But this was  
inexplicable.  
The only  
thing I  
could think

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to do was  
remove  
Norton  
Security  
2006 from  
both  
computers,  
which I did.

Upon  
reboot, the  
only thing  
guarding  
the  
computers'  
connections  
(wireless on  
the laptop,  
regular  
wired port  
on the  
desktop)  
was  
Windows  
Firewall,  
and I  
shut that  
off, too, just  
to check  
what was  
going on.  
The same  
thing.  
Access  
denied.

I tried to  
find some  
answers on  
the 'net, but  
all I came  
upon was to  
open a  
Run...  
window and  
type the  
name of a  
shared  
folder like  
this:  
\\LAPTOP\Laptop

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Documents.  
This would  
open up that  
particular  
shared  
folder on  
DESKTOP.

And it  
worked. On  
LAPTOP, I  
opened a  
Run...  
window and  
typed  
\\DESKTOP\Desktop  
Documents.  
It opened  
the folder.

I turned on  
Windows  
Firewall on  
both  
machines  
and  
repeated the  
Run... stuff  
again. It  
opened the  
appropriate  
folders.

I attempted  
to copy a  
file from  
Desktop  
Documents  
to my  
LAPTOP  
desktop.  
The  
file copied  
just fine. I  
copied a file  
from my  
laptop to  
the Desktop  
Documents  
shared  
folder. It

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copied just  
fine.

On  
DESKTOP,  
I opened  
Laptop  
Documents  
by opening  
Run... and  
then typing  
\\LAPTOP\Laptop  
Documents.  
It opened  
fine. I tried  
to copy a  
file from  
Laptop  
Documents  
to...ahem,  
DESKTOP's  
desktop.

Access  
denied.

I tried to  
copy a file  
from  
DESKTOP's  
desktop to  
Laptop  
Documents.  
It worked  
fine. I then  
tried to  
copy a file  
from  
Laptop  
Documents  
to  
DESKTOP's  
desktop  
again. This  
time...it  
worked.

So here's  
the basic  
rundown: I  
can access

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shared  
directories  
from each  
computer if  
and ONLY  
if I open the  
folders  
through the  
Run...  
window. If I  
open My  
Network  
Places, the  
only shared  
folders I see  
in the  
window are  
those  
that are on  
the  
particular  
machine I'm  
working on  
(DESKTOP's  
shared  
folders  
appear on  
DESKTOP,  
for instance,  
but none of  
LAPTOP's  
are shown,  
and vice  
versa). Both  
computers  
show up  
under View  
Workgroup  
Computers,  
but I can't  
access  
them.

I'll gladly  
supply  
further OS  
or router  
details, but  
that's the  
basic gist  
of the

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problem.  
I'm  
completely  
stumped!

Derek,

If you absolutely don't have  
a personal firewall or other  
security product  
problem, then you probably  
have a browser problem.

Any time you have a  
portable  
computer involved, this is a  
possibility.

<http://nitecruZR.blogspot.com/2005/04/nt-browser-or-why-cant-i-always-s...>  
<http://nitecruZR.blogspot.com/2005/04/nt-browser-or-why-cant-i-always-s...>

What is the complete and  
exact text of the error  
"...access denied"?

<http://nitecruZR.blogspot.com/2006/01/look-at-complete-detail-in-error.htm...>  
<http://nitecruZR.blogspot.com/2006/01/look-at-complete-detail-in-error.htm...>

Take a look at "browstat  
status", "ipconfig /all", "net  
config server", and  
"net config workstation",  
from each computer, and  
diagnose the problem. Read  
this article, and linked  
articles, and follow  
instructions precisely  
(download  
browstat!):

<http://nitecruZR.blogspot.com/2005/05/troubleshooting-network-neighborho...>  
<http://nitecruZR.blogspot.com/2005/05/troubleshooting-network-neighborho...>

If this is considered "highjacking" sorry. I  
looked at the link provided  
about turning off the firewlll. went ot  
article 889320 but can't find where  
to download the "browser.dll" 20-Dec-2004  
17:54 5.1.2600.2586 77,824  
Browser.dll  
listed at the end of the article

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any help is appreciated

Why not tell us what your problem is? KB889320 doesn't instruct you to download anything.

<<http://nitecruZR.blogspot.com/2005/06/background-information-useful-in.html>>  
<http://nitecruZR.blogspot.com/2005/06/background-information-useful-in.html>

I'm sorry. I must be missing something. I thought the KB said the hotfix had an updated "browser.dll"

I have sp 2 and current updates but my browser service does not restart even though set to automatic, so I figured my problem was the browser.dll as my current browser.dll is 5.1.2600.2180 under the \windows\system32 folder not the 5.1.2600.2586 listed in the KB

Again, thanks for the reply!

It's possible that the solution will involve updating with the hotfix. But starting from the symptoms would be a good idea. Help us to help you.

<<http://nitecruZR.blogspot.com/2005/06/background-information-useful-in.html>>  
<http://nitecruZR.blogspot.com/2005/06/background-information-useful-in.html>

And typing your answers after mine would be good too.

<<http://nitecruZR.blogspot.com/2005/05/how-to-post-on-usenet-and-encourage.html#TopPosting>>  
<http://nitecruZR.blogspot.com/2005/05/how-to-post-on-usenet-and-encourage.html#TopPosting>

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Cheers,

Chuck, MS-MVP [Windows - Networking]

<http://nitecruZR.blogspot.com/>

Paranoia is not a problem, when it's a normal response from experience.

My email is AT DOT

actual address pchuck mvps org.

Sorry about posting above, wasn't paying attention.

I believe I solved the problem by reading your website about turning on windows firewall.

again, thanks

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