

Re: Sharing a Canon i865 – No "preview before printing"

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2006-08/msg01381.html

- *From:* "V Green" <vanceg@xxxxxxxxxxxx>
 - *Date:* Fri, 25 Aug 2006 20:58:41 -0700
-

Under the print driver Advanced tab:

make sure "Enable Advanced Printing Features"
is checked

"Metallo" <doriawar@xxxxxxxx> wrote in message
news:OYE3dZCyGHA.4524@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi all again!

Well, I was too optimistic, I see the print preview, true, but I cannot
print.
So, I sum up the situation so far to make it easier:

I have a small home network connected as follows:

- My Desktop (Server) wired
- My Laptop (Client) wireless
- One Printer (Canon i865)
- Linksys router WAG354G V.2
- OS on both computers: WXP Pro SP2 fully updated

I have installed on both PCs the latest driver version downloaded from the
Canon website.

This is in order to comply with Canon's recommendations to use their

drivers

on both server and client machines.

Problem:

If I share the printer from my desktop:
I have no access to the "Preview before printing" option (greyed out),

which

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is very important for me.

If I upload the 1.73e driver on my laptop, I get the "Preview before printing" option, but when I click Print I get the following message:

"Cannot communicate with printer.

Turn Enable bidirectional support on in the printer's Properties dialog box."

It is Enabled on both Client and Server, but the Client does not see it!
I did follow the instructions in the Readme file provided by Canon in case of network printer sharing, but still I cannot print.

Did any of you face the same issue?

I asked Canon support, but their answer is not even worth to be mentioned, they are hopeless!

Thank you for any help you can provide.

Cheers
Alex

"V Green" <vanceg@xxxxxxxxxxxx> wrote in message
news:eH5o%23PMxGHA.4200@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Cool.

Yeah, they do mention doing just what you described if in a network situation.

Glad it worked out.

"Metallo" <doriawar@xxxxxxxxxxxx> wrote in message
news:%23RdpvGKxGHA.2448@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I found the readme file (I had to unhide the folder view), nothing

specific

is written on it if you have the same OS, however, I downloaded the

Canon

drive from their website and installed it on both server and client,

this

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was enough to solve the problem! :)

Thank you for your help!

Alex

"V Green" <vanceg@xxxxxxxxxxxx> wrote in message
news:uwy6hRIxGHA.2184@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

"Metallo" <doriawar@xxxxxxxxxxxx> wrote
in message
news:%23gxB%236HxGHA.3936@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

The desktop is wired to the
router, the printer is
installed on the

desktop

and shared.
I print with my laptop
wireless connected.
The only thing that doesn't
work is that option, the rest
is fine,

since

I
use print preview regularly,
I wanted to have the same
possibility
from

the

laptop.

In the Canon folder I cannot
find any readme file...

Mine was here:

D:\BJPrinter\CNMWINXP\Canon i9100
Installer\Inst2

In it I found:

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– When the server uses Windows Me,
Windows 98 or Windows 95
and the client uses Windows XP or
Windows 2000

When point and print installation is done, the
[Page Layout
Printing], [Booklet Printing], [Duplex
Printing], [Reverse Order],
[Collate], [Stamp/Background Printing] and
[Preview] settings are
made ineffective.

In this case, carry out the following
operation:

On the client, open the [Printer Properties]
dialog box, select
[Add port...] on the [Ports] tab, and enter the
server printer
name together with a network path name.

(I know you're going XP to XP but this may
still apply)
and other stuff that may help you.

Alex

"V Green"

<vanceg@xxxxxxxxxxxx>

wrote in message

news:OcbsoHHxGHA.1224@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Printer
connected
to the
desktop,
trying to
print
wirelessly
from the
laptop (you
don't say)?

Many
printer
drivers are
not written

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such that
they support
printing
over the
network –
even though
many, many
users
are now
doing this.
Mgfr.
arrogantly
assumes
local printer
connected
to local
machine.

Look
carefully at
the
README
for the
Canon
printer
driver
(should be
in a dir. on
your HD)
for any
specific
directions
on this.
Although
printing
over the
network
works OK
for
me here
after I have
manually
mapped the
remote
printer
(\\net use
LPTx:\\server\printer),
the printer
STATUS
stuff
has NEVER

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worked
right for
Canon
printers (I
have been
through
quite a few)
over the
network and
Canon
readily
admits it in
the docs.

I suspect
that this
may be part
of your
problem.

"Metallo"
<doriawar@xxxxxxxxxxx>
wrote in
message
news:eMPSNNExGHA.4944@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi,

I
have
a
small
home
network
connected
as
follows:

–
My
Desktop
(Server)
wired

–
My
Laptop
(Client)
wireless

–
One

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Printer
(Canon
i865)
–
Linksys
router
WAG354G
V.2
–
OS
on
both
computers:
WXP
Pro
SP2
fully
updated

The
question:

When
I
try
to
print
from
my
laptop,
I
have
no
possibility
to

select

the
option
"Preview
before
printing"
simply
because
it
is
not
active

(greyed

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out),
but
the
same
option
is
active
in
my
desktop.

Why?

Alex