

Re: View Workgroup Computers

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2006-08/msg01145.html

- *From:* "Steve Winograd [MVP]" <bcmaven@xxxxxxxx>
 - *Date:* Sun, 20 Aug 2006 21:20:33 -0600
-

In article <#czSNpKxGHA.4872@xxxxxxxxxxxxxxxxxxxxxxxx>, "Metallo" <doriawar@xxxxxxxx> wrote:

[snip]

As you can see from reading messages in this news group, network browsing in My Network Places is unreliable. It's so unreliable that I recommend not using it all. Instead, access the other computer by typing its name in the Start > Run box as I showed above. After access using Start > Run is working, you can troubleshoot My Network Places if you want to.

Can the computers ping each other by IP address and by computer name?
For example:

```
ping 192.168.1.101
ping desktop
```

If IP address succeeds and computer name fails, there's a problem with name resolution, which uses NetBIOS over TCP/IP. Be sure to set NetBIOS over TCP/IP to "Enable", not to "Default".

Start both computers in "Safe mode with networking", and try accessing them through My Network Places and "\\computer". If that works, a misconfigured firewall (ZoneAlarm or Windows Firewall) is probably causing the problem. Does either computer have a recent version of Norton or PC-cillin Antivirus? Those programs contain firewall components.

Hi Steve,

Here's the answer to your questions below:

Can the computers ping each other by IP address and by computer name?
For example:

```
ping 192.168.1.101
```

Re: View Workgroup Computers

ping desktop

The desktop (server), yes, both IP and name.

The laptop (client), yes on IP, no on name. (maybe it is not important, the name of my desktop is WXP)

NetBIOS over TCP/IP is "Enabled" on both machines, both LAN and wireless connections.

Start both computers in "Safe mode with networking", and try accessing them through My Network Places and "\\computer". If that works, a misconfigured firewall (ZoneAlarm or Windows Firewall) is probably causing the problem.

Done, nothing works, neither the run \\computer, nor the ping IP or name , on both PCs.

Does either computer have a recent version of Norton or PC-cillin Antivirus?

Nope. I only have ZA Free version and AVAST Home Edition (free) on both machines.

Mistery or WXP?

Thanks
Alex

I can't tell from your reply which computer failed to ping the other one. From your earlier messages, I assume that the laptop failed to ping the desktop. Is that right?

Are you sure that you started the computers in "Safe Mode with Networking"? Pinging and network access should work in that mode. If you started them in regular "Safe Mode", nothing would work on the network.

I'd un-install (not just disable) ZoneAlarm on both computers while troubleshooting the network. That's safe, because your router acts as a firewall. If that gets networking to work, then ZoneAlarm is the problem.

Are there relevant messages in Event Viewer on either computer? To run it, click Start | Control Panel | Performance and Maintenance | Administrative Tools | Event Viewer. For more information, see:

Re: View Workgroup Computers

Re: View Workgroup Computers

HOW TO: View and Manage Event Logs in Event Viewer in Windows XP
<http://support.microsoft.com/?id=308427>

--

Best Wishes,
Steve Winograd, MS-MVP (Windows Networking)

Please post any reply as a follow-up message in the news group
for everyone to see. I'm sorry, but I don't answer questions
addressed directly to me in E-mail or news groups.

Microsoft Most Valuable Professional Program
<http://mvp.support.microsoft.com>

.