

Re: Unable to ping other local IP XP Pro PCs.

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2006-03/msg01149.html

- *From:* "Richard G. Harper" <rgharper@xxxxxxxx>
 - *Date:* Mon, 27 Mar 2006 05:46:33 -0500
-

If you have any non-Microsoft firewalls in the mix, don't disable those – uninstall them, fix the network problem, then reinstall them and configure them for network access.

—

Richard G. Harper [MVP Shell/User] rgharper@xxxxxxxx
* PLEASE post all messages and replies in the newsgroups
* for the benefit of all. Private mail is usually not replied to.
* My website, such as it is ... <http://rgharper.myops.org/>
* HELP us help YOU ... <http://www.dts-l.org/goodpost.htm>

"Dagon_RM" <DagonRM@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:7ECC4265-D108-4FA2-8DF9-E71366939DD1@xxxxxxxxxxxxxxxxxxxxxxxx>

Hi all,

I have been working on a troubleshoot, for my friend's computers, that involves two XP PRO SP2 machines. One machine, Dell desktop computer, is hardwired to the router. The other machine, an IBM Laptop, is wirelessly (and has been hardwired, as well) connected to same router.

The problem is both pcs cannot ping each other (hardwired, wirelessly), thus none of the other networking functions between the machines work, such as DirectX: DirectPlay, failure to connect to shares of each machine. I know if I can get the pinging to work between both machines, I will be able to get the other specified network functions working.

History of troubleshooting thus tried to fix it:

1) Both computers can ping the router with 4 successful replies. They both can ping a local print server just fine with 4 successful replies. They both can ping themselves at localhost or 127.0.0.1 with success. They both can ping a 3rd pc (windows 98 wirelessly connected) just fine, however, the Win98

Re: Unable to ping other local IP XP Pro PCs.

machine can not ping both XP Pro pcs. The firewall Norton Internet security on the desktop has been disabled, the Standard Windows Firewall on the IBM laptop has been disabled for the troubleshooting. Still both can not ping each other!

2) Both computers were booted into safe mode with networking, and both can successfully ping each other just fine! One computer NOT in safe mode (Labeled A) and the other in safe mode with networking (Labeled B):
"A" successfully pinged "B" with 4 replies fine.
"B" failed to ping "A" with 4 timed out replies.

3) I have read many Google searches, Microsoft searches about how Spyware or Adware have screwed up the TCP/IP stacks or corrupted them. Both machines did have a past of Spyware and Adware infiltration and few viruses. All have been successfully removed and have been verified by multiple different reputable products. I have tried many paths of fixing...For example, I have Re-installed XP SP2, but did not feel that it really did re-install because the machine had it already on it. I did not want to do an uninstall of XP SP2 because of application adverse issues arising and did not want to troubleshoot new problems. Also, executed the NETSH INT IP RESET command to see if that would fix it...nope it did not.

4) I had my friend bring her laptop to my location and on my network that I know is clean from viruses, spyware, adware, and have taken many precautionary steps to protect my network. One of my hardwired equipment could not ping her laptop, with all personal firewalls turned off. We tried her laptop both hardwired and wireless and I have different router and networking equipment, in my network and she still could not receive my pings to her. She was able to ping me just fine though!

Does anyone have any suggestion or workable fixes in mind,
Thank you in advance,

-Dagon_RM