

Re: Outlook Express Change of ISP

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- *From:* "Steve Winograd [MVP]" <bcmaven@xxxxxxxx>
 - *Date:* Fri, 10 Feb 2006 16:38:58 -0700
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In article <18AB6932-6B7B-425C-AEE0-A5E6AD67384A@xxxxxxxxxxxxxx>, "Charlie3110" <Charlie3110@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

I have changed my ISP from dial up to Broadband and my new ISP wants me to check my email from a web page. However I have an old mail address from my old ISP. I thought I could add my new ISP's address to Outlook Express and then download mail from both but OE now doesn't see the Broadband connection. How can I get it online to see the new connection, I am confident with the addition of the new ISP's email address.

OE can use any Internet connection. How do you know that OE doesn't see the Broadband connection?" What happens when you try to read mail? What is the complete text of the error message?

Have you set up an E-mail account with the right user name, password, and POP3/IMAP/HTTP server name for your new ISP?

Hi Steve and thanks for the clarifying questions. I have an account in OE for my old ISP and what I wanted to do was download any mail that I have had sent to that ISP's address. I can get the mail when it comes from the new ISP from it's web page but it won't allow me to put another ISP address as an account so I was going to add my new address to OE accounts when I could see that all was well. However when I click on Send and Receive in OE I get a message Trying to Connect you and what it is doing is trying to connect to my old ISP dial up which is now no longer viable. If I go into OE Tools Options Connections and then click on Internet Connections Change all it shows is my old modem and connection not the new Broadband Modem and connection. I obviously want to make this my Default and delete the old Dial Up.

Hope this clarifies where I am at?

Thanks again

Re: Outlook Express Change of ISP

You're welcome, Charlie. I think I understand now.

In the Connections window, select "Never dial a connection". Then, close that window and:

1. Click Tools | Accounts | Mail.
2. Click your old ISP account.
3. Click Properties.
4. Click Connection.
5. Un-check the box that says "Always connect to this account using:".

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Best Wishes,
Steve Winograd, MS-MVP (Windows Networking)

Please post any reply as a follow-up message in the news group for everyone to see. I'm sorry, but I don't answer questions addressed directly to me in E-mail or news groups.

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