

# Re: Intermittent Internet...never stays connected

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2006-01/msg00832.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2006-01/msg00832.html)

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- *From:* "lotus182" <[lotus182@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:lotus182@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 17 Jan 2006 22:03:03 -0800
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"Quaoar" wrote:

> lotus182 wrote:

>> I've searched all over the net for weeks now and I haven't been able to find  
>> a solution to my problem. I have tried everything in the book that I know of  
>> to try and correct this problem. I know it has something to do with SP2  
>> because I have 2 computers running SP2 and they are the only ones effected by  
>> this. My main computer (XP SP2) constantly gets knocked off of it's internet  
>> connection. My IM profiles constantly get disconnected and then reconnected.  
>> During FTP transfers to my websites the file gets cut off mid upload.  
>> Websites take FOREVER to load. Like I said I have tried everything I can  
>> think of to try and fix this problem.

>>

>> Main Computer Specs:

>> Windows XP SP2  
>> MSI K8T Master 2 Motherboard (onboard gigabit LAN)  
>> Dual AMD Opteron 242 1.6 Ghz Processors  
>> 1 GB Corsair Registered Memory  
>> NVIDIA GeForce FX 5500  
>> Broadcom NetXtreme Gigabit Ethernet (onboard LAN)  
>> Creative Soundblaster Audigy 2 ZS  
>> Raptor 75 GB SATA Hard Drive (Main Windows Drive)  
>> 250 GB SATA Hard Drive (Storage)

>>

>> I also have an older Sony Vaio that also has SP2 and has the same problems  
>> as the above mentioned computer, but not as bad.

>>

>> I have Adelphia Cable internet running through a Linksys WRK54G wireless  
>> router. I have updated the router's firmware and it is in working order.

>>

>> I also have a Mac G4 Dual running on the network, which has no internet  
>> connectivity issues (but has a lot of issues with being a piece of crap  
>> Mac...I work in video production and hate Macs...I have to have it to work  
>> with my colleagues who have them). But the Mac has no problems with losing  
>> internet connectivity.

>>

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>> I also have another PC running Windows 2000 and a laptop running XP SP1 that  
>> both have no problems staying connected.  
>>  
>> At this point I only care about getting my main computer from losing it's  
>> connection. Websites take forever to load all the time...it drives me nuts.  
>> I've run registry scans, spyware scans, and antivirus programs constantly and  
>> nothing helps.  
>>  
>> I have Norton Anitvirus 2005, SystemWorks 2005, Xoftspy Spyware Remover and  
>> Registry Mechanic...all run on a regular basis. I also update Windows every  
>> time it prompts me to.  
>>  
>> I have checked with the ISP and they said everything should be good...plus  
>> if it was an issue with the ISP my other computers wouldn't be on the  
>> internet.  
>>  
>> I'm just wondering if there is something I can tweak or run some kind  
>> diagnostic on my main SP2 machine that will fix this problem or at least tell  
>> me what the problem is. I have seen a lot of people online with similar  
>> problems, but I've never seen anyone find a real solution. Surely someone  
>> has found a way to fix this or has at least something I can try.  
>>  
>> PLEASE!!! can anyone help me out with this? I am not a computer illiterate  
>> person as I run a network here of 5 computers, but I have tried everything I  
>> know of to fix this problem. Thank you in advance to anyone who thinks they  
>> can shed light on my problem!  
>>  
>  
> You have five computers running on this network. What are the three  
> that remain connected doing? If you are uploading at high rates from  
> these other three, you could be saturating your upstream signal, leaving  
> the two problem computers no way to communicate either up or down. It  
> looks like a problem but is really an artifact of a pipeline that is  
> full. Cable internet is a half-duplex communication system. The  
> upstream and downstream signals are shared. If the upstream transfer  
> rate is more than about 70% full, downstream will be affected since the  
> upstream cannot acknowledge receipt of downstream packets.  
>  
> Otherwise, swap ethernet cables between a working and non-working  
> computer. Swap router ports. Take the working computers out of the  
> router, leaving only one non-working computer connected at a time.  
> Power cycle the router and modem, then bring computers on line one at a  
> time.  
>  
> Access the modem's web interface, 192.168.100.1, from Internet Explorer.  
> If information is available, record upstream and downstream signal to  
> noise ratios and power levels in dBmv. Consult the cable modem faq at  
> [www.dslreports.com](http://www.dslreports.com) and see if the data are within the operable levels.  
>  
> Google for the application winsockxpfix.exe to fix a corrupt TCP/IP  
> stack. Reset the router if all else fails.

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>  
> Q  
>  
>

Thanks Q and Kent...

I tried the Winsock Fix and it works perfectly for about 5 minutes and then back to the same old sluggish intermittent internet. I had a problem with a Trojan or a worm a long while back stopping up my bandwidth, but I got rid of it and everything has been fine for months now.

It is starting to act like it's back, but all scans fail to detect anything. Plus I got rid of it so I doubt it could just spontaneously reappear. It's not the cable because I unplugged the other computers and it still does the same thing. It's an issue with the computer itself.

Haven't tried the changing from Dynamic to Static IP, but I'll give it a try. I still think it's something else though because this is the same setup I've had for a year now and except for the one problem I had a few months ago, the dynamic IP has worked fine. I will try the static to be on the safe side.

Thanks again guys!

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• **References:**

- ◆ **[Re: Intermittent Internet...never stays connected](#)**  
    ◇ From: Quaoar

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