

RE: The string universal unique identifier (UUID) is invalid.

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2005-12/msg00011.html

- *From:* "dwhagerman" <dwhagerman@xxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 30 Nov 2005 03:20:05 -0800
-

All of the steps outlined here have already been tried with no change.

"Jason Tan (MSFT)" wrote:

- > Hello,
- >
- > Thanks for posting!
- >
- > From your post I understand that you are receiving the following message
- > when you install multiple brands of cards in Windows XP.
- >
- > "The string universal unique identifier (UUID) is invalid." If I have
- > misunderstood your concerns, please feel free to let me know.
- >
- > Based on my research I suggest you perform the following steps.
- >
- > Suggestion 1: Update the system BIOS to the latest version.
- >
- > Suggestion 2: The issue may be caused by a corrupt winsock or TCP/IP
- > protocol stack on the Windows XP SP2. You may refer to the following
- > information:
- >
- > Method 1: Repair Winsock
- > =====
- >
- > Type "netsh winsock reset" in the command prompt and then press ENTER.
- >
- > Note: Restart the computer after you run this command.
- >
- > Warning: Programs that access or monitor the Internet such as antivirus,
- > firewall or proxy clients may be negatively affected when you run the netsh
- > winsock reset command. If you have a program that no longer functions
- > correctly after you run this command, reinstall the program to restore
- > functionality.
- >
- > If the above steps do not resolve the problem follow the steps in the next
- > section.

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- >
- > Method 2: Delete corrupted registry keys and reinstall TCP/IP protocol.
- > =====
- >
- > Step 1: Delete the corrupted registry keys
- > -----
- > Warning: Serious problems might occur if you modify the registry
- > incorrectly by using Registry Editor or by using another method. These
- > problems might require that you reinstall your operating system. Microsoft
- > cannot guarantee that these problems can be solved. Modify the registry at
- > your own risk.
- >
- > 1. Click Start, and then click Run.
- > 2. In the Open box, type regedit, and then click OK.
- > 3. In Registry Editor, locate the following keys, right-click each key, and
- > then click Delete:
- >
- > HKEY_LOCAL_MACHINE\System\CurrentControlSet\Services\Winsock
- > HKEY_LOCAL_MACHINE\System\CurrentControlSet\Services\Winsock2
- >
- > 4. When you are prompted to confirm the deletion, click Yes.
- >
- > Note: Restart the computer after you delete the Winsock keys. Doing so
- > causes the Windows XP operating system to create new shell entries for
- > those two keys. If you do not restart the computer after you delete the
- > Winsock keys the next step will not work properly.
- >
- > Step 2: Reinstall the TCP/IP protocol
- > -----
- > 1. Right-click the network connection, and then click Properties.
- > 2. Click Install.
- > 3. Click Protocol, and then click Add.
- > 4. Click Have Disk.
- > 5. Type C:\Windows\inf, and then click OK.
- > 6. On the list of available protocols, click Internet Protocol (TCP/IP),
- > and then click OK.
- > 7. Restart the computer.
- >
- > For more detailed information, please refer to the following article:
- > 811259 How to determine and recover from Winsock2 corruption
- > <http://support.microsoft.com/?id=811259>
- >
- > If the issue still persists please provide me with the following
- > information:
- >
- > 1. What happened before the issue occurred?
- > 2. Please verify if the issue occurs in Safe Mode with networking
- > environment?
- >
- > Safe Mode with networking
- > -----

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- > 1. Restart your computer and start pressing the F8 key on your keyboard. On
- > a computer that is configured for booting to multiple operating systems,
- > you can press the F8 key when you see the Boot Menu.
- > 2. In "Windows Advanced Option Menu", use the arrow keys to select Safe
- > Mode with Networking, and then press ENTER.
- > 3. If you are running other operating systems on the computer, click
- > Microsoft Windows on the list that is displayed and then press ENTER.
- >
- > Hope the information helps.
- >

> Best Regards,

> Jason Tan

> Microsoft Online Partner Support
> Get Secure! – www.microsoft.com/security

> =====
>
> When responding to posts, please "Reply to Group" via your newsreader so
> that others may learn and benefit from your issue.

> =====
> This posting is provided "AS IS" with no warranties, and confers no rights.

> -----
> | Thread-Topic: The string universal unique identifier (UUID) is invalid.
> | thread-index: AcX1HC3lZtlp7R7bS3uP9npKkQo2uw==
> | X-WBNR-Posting-Host: 64.25.192.2
> | From: "=?Utf-8?B?ZHdoYWdlcm1hbG==?=" <dwhagerman@xxxxxxxxxxxxxxxx>
> | Subject: The string universal unique identifier (UUID) is invalid.
> | Date: Tue, 29 Nov 2005 11:36:22 -0800
> | Lines: 4
> | Message-ID: <1A57497E-88E4-4ADC-8276-85B906C5067F@xxxxxxxxxxxxxxxx>
> | MIME-Version: 1.0
> | Content-Type: text/plain;
> | charset="Utf-8"
> | Content-Transfer-Encoding: 7bit
> | X-Newsreader: Microsoft CDO for Windows 2000
> | Content-Class: urn:content-classes:message
> | Importance: normal
> | Priority: normal
> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
> | Newsgroups: microsoft.public.windowsxp.network_web
> | NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
> | Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
> | Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windowsxp.network_web:235632
> | X-Tomcat-NG: microsoft.public.windowsxp.network_web
> |
> | We're getting this error trying to install a network card. We've tried

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> | multiple different brands of cards, and all of them return the same
> error. I
> | see a lot of talk about this on the web, but no answers or solutions.
> Does
> | anybody have any ideas to try?
> |
>
>
>
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• *Follow-Ups:*

- ◆ **RE: The string universal unique identifier (UUID) is invalid.**
◇ *From:* Jason Tan (MSFT)

- Next by Date: **Re: Unable to resolve names**
- Next by thread: **RE: The string universal unique identifier (UUID) is invalid.**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**