

Re: Accessing network freezes computer

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2005-07/msg00854.html

- *From:* "Keith" <someone@xxxxxxxxxxxx>
 - *Date:* Tue, 12 Jul 2005 21:58:39 -0600
-

"Chuck" <none@xxxxxxxxxxxx> wrote in message
<news:ijg8d1d9inq40893g50hmqqb8vgkkf28mj@xxxxxxxxxxxx>
> On Tue, 12 Jul 2005 15:10:38 -0600, "idaspu" <someone@xxxxxxxxxxxx>
wrote:
>
>>Hi
>>
>> This problem started suddenly, not over time. The computer will run
fine
>>doing anything else except accessing other computers or the web. So
anything
>>to do with networking. Once you open say, a browser, maybe get to a site
or
>>two, the computer completely freezes up. Accessing another computer on my
>>network has the same results. No BSOD or the like, just a solid freeze. I
>>ran three different spyware programs with no problems detected and two
>>different virus programs with no problems detected. Finally I performed
HP's
>>"full restore" (Hidden Partition type not disks), formatting the HD etc.
>>Same problem with freezing up.
>>
>> The computer is an HP Pavilion XT983, AMD 1.4ghz, 512mb ram, with an
>>onboard Realteck RTL8139. MB is Trigem. I also tried disabling the NIC in
>>Hardware profiles, and installing a known good NIC, but with the same
>>results. At this point I'm thinking hardware failure of some sort.
>>
>> Any Ideas?
>>
>> Thanks Keith
>
> Keith,
>
> Did you do a complete malware exam? Did it end with HijackThis, and if
so, do
> you have a link to a HJT log analysis?
>
<<http://nitecruzr.blogspot.com/2005/05/dealing-with-malware-adware-spyware.h>

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tml>

>

> Start by finding out WHAT the computer is actually doing when it "freezes". Get

> Autoruns, Filemon, Process Explorer, Regmon, and TCPView, all free, and all from

> SysInternals.

> <<http://www.sysinternals.com/Utilities.html>>

>

> Each of these programs need no installation – just copy them to a folder, make a

> shortcut, or whatever you like to do, and run each one.

> # Autoruns lists each process automatically started by the system, looking in

> close to a dozen startup lists. It provides a GUI equivalent to HijackThis, but

> provides much more detail about each entry.

> # Filemon makes a scrolling display of each file as it is accessed, including

> the process accessing it, the action used in the access, and the status (success

> / failure).

> # Process Explorer provides a very detailed list of all processes running on the

> system, including how each process started, what resources each is using, what

> components are used in each process. I like to add a column that displays Start

> Time of each process, then sort by that column. You can watch what just

> started, sometimes with enlightening results.

> # Regmon makes a scrolling display of each registry value as it is accessed,

> including the process accessing it, the action used in the access, and the

> status (success / failure).

> # TCPView lists all open ports on the system, what process owns each port, and

> its local and remote endpoints. It complements Process Explorer quite nicely.

> For a network activity display, or at least a display indicating the variety and

> volume of network activity, it is essential.

>

> Play with each one a bit, get used to what it shows, then start your browser,

> and see what interesting information you see.

>

> --

> Cheers,

> Chuck, MS-MVP [Windows – Networking]

> <http://nitecruZR.blogspot.com/>

> Paranoia is not a problem, when it's a normal response from experience.

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> My email is AT DOT
> actual address pchuck mvps org.

Thanks for the response and info. I'll check into it further, using your suggestions. One thing bothers me however; Having formatted the hd, and reinstalled xp, and nothing else, why then would there still be malware on there, and why did it freeze the very first time I tried to use networking?, (Not the Net but computer to computer) I had also run several spy/add ware programs before I got radical and wiped 'er clean, as well as scanned for viruses, with no problems reported. I have since run the detectors yet again, with no reported problems. I ran Hijackthis before and after as well, and had searched the web for every entry that even looked a little suspicious, ("before") with good results for all. I am a VERY careful NET user, and do regular maintenance to make sure I don't have problems. I use a firewalled router, and keep resident programs running in the background, just-in-case I do run into something adverse on the web. So I'm a little perplexed here.

Cheers
Keith

• ***Follow-Ups:***

- ◆ ***Re: Accessing network freezes computer***
◇ From: Keith

• ***References:***

- ◆ ***Accessing network freezes computer***
◇ From: idaspud
- ◆ ***Re: Accessing network freezes computer***
◇ From: Chuck

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