

# Re: No TCP/IP traffic

---

*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2005-06/msg01471.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2005-06/msg01471.html)

---

- *From:* Gareth <Gareth@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Thu, 23 Jun 2005 02:33:03 -0700
- 

Steve,

Thanks for the post.

I have tried what you suggested but to no avail unfortunately. I am still getting the internal error message when trying an IPCONFIG. In the event log there is lots of report of services failing due to the TCP/IP service being nonexistent.

I have manually removed the adapter from device manager and let windows reinstall, but again this just keeps failing.

Is there any way of running a util that might produce a report of the problem as all the error codes i have at present are not really helpful.

any help is appreciated

Gareth

"Steve Winograd [MVP]" wrote:

```
> In article <F674048F-E7A7-4DA3-A536-50D570374386@xxxxxxxxxxxxxxxx>,
> Gareth <Gareth@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:
> >Hello
> >
> >This is probably being posted in the wrong forum, but i thought that i would
> >give it a go.
> >I have a laptop that what part of a workgroup, on another organisations LAN.
> > I have set this up with a number of laptops with no problems at all. One of
> >my laptop has stopped sending and receiving network traffic. The adapter is
> >active and in the notification area i am being shown that there is a network
> >connection at 100MB but packets sent and received 0.
> >
> >Naturally i refreshed my ip details, even tried with a static ip address, to
> >make sure that i had not accidentally got a duplicate ip address etc. I am
> >getting the following message when i try doing anything that is IP related
> >with in the command prompt.
```

Re: No TCP/IP traffic

>>  
>>An internal error occurred: the request is not supported.  
>>  
>>There is some errors in the event logs relating to the TCP IP services not  
>>responding etc, so i think that i have found my problem, the issue i am  
>>having is uninstalling and reinstalling the TCPIP on the laptop. It is  
>>running Windows XP SP2 and the windows firewall is off, as we are using a  
>>company FW.  
>>  
>>I know that this is a little of a vague error but i have tried a couple of  
>>things and am now looking for some inspiration from somewhere else..  
>>  
>>Any help is greatfully appriciated  
>  
> Type this command in the Start | Run box, reboot, and see if the  
> problem is fixed:  
>  
> netsh winsock reset catalog  
>  
> If it isn't, go to Device Manager, remove the network adapter for the  
> LAN connection, reboot, and let XP re-install the network adapter.  
>  
> If that doesn't fix it, what are the details of the error log messages  
> about TCP/IP services?  
> --  
> Best Wishes,  
> Steve Winograd, MS-MVP (Windows Networking)  
>  
> Please post any reply as a follow-up message in the news group  
> for everyone to see. I'm sorry, but I don't answer questions  
> addressed directly to me in E-mail or news groups.  
>  
> Microsoft Most Valuable Professional Program  
> <http://mvp.support.microsoft.com>  
>  
>  
>

---

• *Follow-Ups:*

- ◆ **Re: No TCP/IP traffic**  
    ◇ From: Steve Winograd [MVP]

• *References:*

- ◆ **No TCP/IP traffic**  
    ◇ From: Gareth
- ◆ **Re: No TCP/IP traffic**  
    ◇ From: Steve Winograd [MVP]

- Prev by Date: **Slow Hanging Network**
- Next by Date: **Re: Logon failure while accessing WinXP Home**

Re: No TCP/IP traffic

- Previous by thread: ***Re: No TCP/IP traffic***
- Next by thread: ***Re: No TCP/IP traffic***
- Index(es):
  - ◆ ***Date***
  - ◆ ***Thread***