

Re: Internet connection problem

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2005-04/msg01967.html

- *From:* Mark <scanner1@xxxxxxxxx>
 - *Date:* Tue, 26 Apr 2005 15:07:52 -0500
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THANK YOU! THANK YOU! You gave me the tools to figure out the problem. I pointed Filemon to rasphone.pbk and it repetedly pointed to a program called "ggviewer". A system file search showed that program was associated with the Google desktop search tool in the task bar. A lightbulb went off in my head. I opened the options to the Google search tool and set it up with the same configuration as the other (non-problem) computer accounts. No more uncontrolled internet connection at logon! I had forgotten to configure settings on that one program when creating the new account. I've been working on this problem off and on for days! Thanks for taking the time to point me to those great system tools.

On 26 Apr 2005 08:18:04 -0500, Chuck <none@xxxxxxxxxxxxx> wrote:

>On Tue, 26 Apr 2005 05:47:06 -0500, Mark <*email_address_deleted*> wrote:

>

>>Is there a way to determine what program is calling for a dial-up
>>connection? I have an uncontrolled dial-up connection on only a
>>portion of the user accounts installed on my XP Home computer. XP was
>>recently loaded onto a reformatted hard drive. I can't figure out why
>>the dial-up connection is initiated as soon as these accounts are
>>logged on. There is no adware or spyware issue. There is no program
>>shortcut in the start-up folder. Does anyone know of a way to control
>>this? Only need connection when called for by IE or similar program -
>>setting to disconnect when program closed also not working. Is there
>>a shareware/freeware program that can tell me what is calling for the
>>connection?

>>Any input would be greatly appreciated.

>

>Mark,

>

>If it's a program just starting, or if the program generates a screen object,

>Process Explorer (free) from

><<http://www.sysinternals.com/ntw2k/freeware/procexp.shtml>> will show you what

>program is active at any time. Since you're talking about dial-up, I'd bet your

>mysterious program references "rasphone.pbk", so get Filemon (free) from

><<http://www.sysinternals.com/ntw2k/source/filemon.shtml>>, and set a filter for

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>that file. I'd bet a combination of those two utilities will help you find the
>originating program.

• *Follow-Ups:*

- ◆ **Re: Internet connection problem**
◇ *From:* Chuck

• *References:*

- ◆ **Internet connection problem**
◇ *From:* Mark
- ◆ **Re: Internet connection problem**
◇ *From:* Chuck

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