

## Re: Clean install WindowsXP Pro SP2 fails web browsing – Times Out 15–

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2005-01/0403.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2005-01/0403.html)

---

**From:** Lance ([lltbhill\\_at\\_link\\_earth.net](mailto:lltbhill_at_link_earth.net))

**Date:** 01/03/05

Date: Sun, 02 Jan 2005 19:36:33 -0800

I also use TimeWarner Cable but EarthLink is my ISP and I have four computers running XP SP2 loaded from scratch. I use Symantec AV & Firewall Corporate Edition. I don't see any problem with time-outs (except when the ISP is just plain down). Didn't see that problem with SP1 either.

You cable speed looks very slow to me. I just ran a speed test and I'm seeing about 2 Mbits/sec download speed. On a good night I'll see just over 3 Mbits/sec.

Perhaps your ISP is to blame. Try pinging your DNS server about a hundred times or so and see if there are a lot of drop outs. Also try pinging one of the troublesome sites and check for drop outs. Can you compare this by pinging your own computers if you have them networked.

You can find your DNS servers by click Start, then Run. Type in "cmd" (no quotes) in the Run box, hit return. The command window will pop up.

In the command window, type "ipconfig /all" and write down your DNS server(s). Then type "ping -n 100 <yourDNSserver>" and sit back for about a minute.

I just tried this and here's my summary report:

Ping statistics for 207.69.188.185:

Packets: Sent = 100, Received = 100, Lost = 0 (0% loss),

Approximate round trip times in milli-seconds:

Minimum = 7ms, Maximum = 17ms, Average = 9ms

Also try looking around <http://www.broadbandreports.com/> to see if anyone else is having problems with TimeWarner in your area. They have some network diagnostic tools too.

Lance

\*\*\*\*\*

Bush–ista wrote on 1/2/2005 5:27 PM:

> *Hello:*

>

> *This is the third time I install a clean system of Windows XP Pro SP2 on  
> three different computers and 15–20% of the time it fails to resolve a URL.  
> The URL times out (NOT! a 404 DNS message). All three computers work fine  
> with Windows Pro non SP1/SP2 . I have experienced this on computers with no  
> third party software installed, no spyware, or viruses on a clean system. I'm  
> using TimeWarner Road Runner Cable Service with no problem or issues with  
> WindowsXP. I've turned–off No Pop–Ups on WindowsXP Pro SP2 and turned off  
> the Firewall and it does not resolve the issue. My antivirus software is  
> Norton and I used Zone Alarm. Turning these programs off have not resolved  
> the issue either. The time–outs on failure to resolve the URLs occurs with  
> any browser I.E. , Mozilla Netscape, or Firefox.*

>

> *Multiple reloads of a time–out URL usually loads the web page but it is very  
> frustrating to say the least. I have no issue with prior versions of  
> WindowsXP Pro. and my Internet Service Provider connection works fine at  
> 670–900 Kbps which is very good for cable.*

>

> *Again this issue occurs only with SP2 versions of Windows XP and I have  
> already applied all updates to the Windows System from Microsoft Update site.*

>

> *Is there a patch that resolves this issue with SP2 ? Could it be JAVA  
> conflicts with SP2 or server host–to–client interaction between SP2 and  
> server software of some internet web sites ? WHY HASN'T MICROSOFT RESOVED  
> THIS PROBLEM BY NOW , given the time SP2 has been available !!!*

>

> *Thanks*

>

>

>