

RE: help with a satellite modem and xp

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Hi,

I might be completely wrong here but I remember looking at satellite a while ago and if I remember correctly, it's a one way link, ie, you can download but not upload. Does your bank require a certificate ? If so, and you can't send these details to the server, then this could be why you can't access the secured page. Have you tried connecting to your bank via dial up to rule this out ?

Regards Colin.

"Randy" wrote:

> recently got a direcway DW6000 modem and sat dish. works good with the
> network except when we try to log onto a secured page at a bank for example.
> their homepage comes up, but when we try to logon it says the page is not
> available.
>
> we didn't have this problem until getting the sat modem. before this we were
> on a simple dial-up and were able to logon. and no we didn't run the dial-up
> through the network *S* all 3 pc's are running xp and work through mshome
> network and a linksys router and switch. thought the router and modem may
> have been in conflict as both are capable of dhcp, so we took it out of the
> system still had the problem. we tried to run IE with proxy setting given by
> the modem website for improving browsing speed. Speed improved a bit but the
> problem persisted. tried netscape to see if it was a browser problem. it
> came back and said "the connection was refused when attempting contact" Is
> there something in advanced setting that may cause this problem? Makes me
> think there is something within xp itself that needs to be adjusted in order
> for the sat dish to tell the secure server what it needs to know to allow
> access. any ideas?
>
> Any help would be appreciated.