

Re: Unable to access network shares through Nortel VPN 4.65

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-12/0940.html

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James_P wrote:

- > *I am a desktop tech. I have a trouble ticket that has me stumped.*
- >
- > *User is trying to connect to network from home and is getting the*
- > *following error "An error occurred while connecting: local drive name*
- > *is already in use. the connection has not been restored."*
- >
- > *This error comes when she tries to access her mapped network drives.*
- >
- > *This is what we have done so far:*
- > *– CHKDSK*
- > *– Defrag*
- > *– Removal of SpyWare*
- > *– Removal and Reinstall of Nortel VPN 4.65*
- > *– In Local Area Connection> Unchecked Eacfilt.*
- > *– Verified User has Admin Rights*
- > *– Changed her from a Business OU, to an Engeieering OU.*
- >
- > *I could just re-image her drive, however I would like to find out how*
- > *to fix what is broken, and not just apply a band-aid!*
- >
- > *Please enlighten me!*

What happens if you remove the local drive mappings, and use a login script/batch file –

```
net use x: \\server\share /persistent:no
```

etc

?