

## Re: Simple home network stops working ?

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2004-12/0835.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-12/0835.html)

---

**From:** Gus (*gusrt\_at\_hotmail.com*)

**Date:** 12/08/04

Date: Tue, 7 Dec 2004 22:54:06 -0600

Check MS knowledge base for "reinstalling tcp/ip",

"Chuck" <none@example.net> wrote in message  
news:1qicr0l6tddngl6t5v79jv9rbs2rhsm928@4ax.com...

> On Tue, 7 Dec 2004 15:37:03 -0800, "seniorshot"

> <seniorshot@discussions.microsoft.com> wrote:

>

>>

>>

>>Hi Chuck Again

>>

>>Latest instalment.....

>>

>>I managed to update the driver on the laptop to latest dated 15/7/2004

>>

>>On desktop I removed the LAN PCI card and re-installed the motherboard

>>integrated Lan card and updated the SIS900 driver for this adaptor from

>>the

>>SIS site - dated 12/6/2004.

>>

>>Unfortunately the problem remains.

>>I ran the Cdiag.cmd program and it gave the same results as previously

>>(The

>>desktop had a new IPaddress 169.254.14.252( I suppose due to change of

>>Adaptor)

>>

>>Chuck ..You must be running out of ideas now ??

>>

>>regards

>>Roger

>

> Hi Roger,

>

> I have to admit we're running out of options.

>

> To recap, you have two computers - a desktop and a laptop, connected by

> cross-over cable, using APIPA addresses, which are properly assigned to

microsoft.public.windowsxp.network\_web: Re: Simple home network stops working ?

- > each.
- > Neither can successfully ping each other by ip address. They have other
- > connectivity problems, which are higher level. All problems are
- > symmetrical,
- > and consistent.
- >
- > You've tested the network adapters, and replaced the network cable
- > (cross-over).
- > You've updated the drivers for the network adapters.
- >
- > You've un installed the Norton Personal Firewall, using the intensive
- > (non-wizard based) Symantec un install procedure. You have Windows
- > Firewall (XP
- > SP2) enabled on both computers, with the File and Printer Sharing
- > exception
- > checked.
- >
- > I presume that you updated CDiag to reflect the new ip address on
- > Rowanlea, on
- > both computers?
- >
- > Details to check:
- > 1) Is the Norton firewall part of Norton Internet Security or do you have
- > Norton Antivirus also? I have had one other person tell me that removal
- > of
- > Norton Antivirus was necessary in her case, when she had a problem similar
- > to
- > yours.
- > 2) Disable the Windows Firewall. Ensure that the Windows Firewall
- > (Control
- > Panel – Administrative Tools – Services) service is Running / Started,
- > with
- > Startup type Automatic. With SP2, the WF service must be running for
- > network
- > connectivity.
- > 3) Isolate the problem. Take Compaq to a friends LAN, and see if it will
- > connect. Get a friend to bring a laptop to Rowanlea, and try to connect.
- >
- > There are other things we can check when file sharing does not work. But
- > first,
- > you have to get basic connectivity, with successful pinging by ip address,
- > working.
- >
- > --
- > Cheers,
- > Chuck
- > Paranoia comes from experience – and is not necessarily a bad thing.

Re: Simple home network stops working ?