

Re: IE 6.x stopped working

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-11/2058.html

From: Malke (*malke_at_nospoonnotreally.com*)

Date: 11/18/04

Date: Thu, 18 Nov 2004 04:57:42 -0800

skatha wrote:

>
> *HI,*
>
> *THE SAME thing is happening to me. IE 6.0 just stopped working after a*
> *while....*
>
> *Im using firefox for my browser (better than IE), but i still want my*
> *IE fixed.*
>
>
> *skatha*
>
>
> *jklist wrote:*
>> **My IE 6.x stopped working (unable to connect to the internet). When*
>> *I ran the*
>> *network diagnostic wizard, it shows IE Web Proxy as not configured.*
>> *I share*
>> *the internet access with another system through a router.*
>>
>> *I tried running the network setup wizard but does not solve the*
>> *problem.*
>> *Please help and advice.*
>>
>> *JK **
>

Have you both scanned your computers for malware? Unless you know for sure you are using a proxy, like in a school or corporate network, any settings for a proxy in Connections should be blank. Here are the normal malware removal steps (do all in Safe Mode):

1) Scan in Safe Mode with current version (not earlier than 2003) antivirus using updated definitions;

2) remove spyware with Spybot Search & Destroy (www.safer-networking.org) and Ad-aware (www.lavasoftusa.com). These programs are free, so use them both since they complement each other. There is a new version of CWS shredder from http://www.intermute.com/spysubtract/cwshredder_download.html. I would not install the other Intermute programs, however. Alternately, there are CoolWebSearch malware removal steps at http://www.silentrunners.org/sr_cwsremoval.html. A combination of HijackThis and About:Buster (<http://www.majorgeeks.com>) works well in removing homepage hijackers. Always read the instructions before running a spyware removal tool. Be sure to update these programs before running, and it is a good idea to do virus/spyware scans in Safe Mode. Make sure you are able to see all hidden files and extensions (View tab in Folder Options);

3) If you are running Windows ME or XP, you should disable/enable System Restore because malware will be in the Restore Points. With ME, you must disable System Restore completely. With XP, you can delete all but the most recent (presumably clean) System Restore point from the More Options section of Disk Cleanup (Run>cleanmgr).

4) make sure you've visited Windows Update and applied all security patches. Do not install driver updates from Windows Update;

5) run a firewall.

Malke

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MS MVP - Windows Shell/User
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