

Re: Internet connection status

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-11/1910.html

From: Carsyn Gu [MSFT] (*kshengu_at_online.microsoft.com*)

Date: 11/17/04

Date: Wed, 17 Nov 2004 09:14:05 GMT

Hi Keith,

Thanks for your posting.

The gateway package is not related to your Windows system. Please let me know what your gateway is. Is it a Microsoft Product? If it's not, please contact the gateway provider.

And, according to the network connection issue, does it now work well after a clean boot?

Please feel free to write to me if you have any unclear.

Sincerely,
Carsyn Gu
Microsoft Online Partner Support

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=====
When responding to posts, please "Reply to Group" via
your newsreader so that others may learn and benefit
from your issue.
=====

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| From: "Keith" <someone@somewhere.com>
| References: <#ujqQfWxEHA.2316@TK2MSFTNGP15.phx.gbl>
<JJbnyDXxEHA.1884@cpmsftngxa10.phx.gbl>
<OlbsDMjxEHA.1988@TK2MSFTNGP12.phx.gbl>
<amz8qqvxEHA.2916@cpmsftngxa10.phx.gbl>
<exJD7#DyEHA.2540@TK2MSFTNGP09.phx.gbl>
<T\$n3p5IyEHA.3440@cpmsftngxa10.phx.gbl>
<ug#7jW0yEHA.1524@TK2MSFTNGP09.phx.gbl>
<\$89Jwv6yEHA.3984@cpmsftngxa10.phx.gbl>

microsoft.public.windowsxp.network_web: Re: Internet connection status

| Subject: Re: Internet connection status
| Date: Tue, 16 Nov 2004 15:06:09 -0700
| Lines: 172
| X-Priority: 3
| X-MSMail-Priority: Normal
| X-Newsreader: Microsoft Outlook Express 6.00.2800.1437
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2800.1441
| Message-ID: <Oz13lhCzEHA.3376@TK2MSFTNGP12.phx.gbl>
| Newsgroups: microsoft.public.windowsxp.network_web
| NNTP-Posting-Host: 24-119-49-77.cpe.cableone.net 24.119.49.77
| Path:
| cpmsftngxa10.phx.gbl!TK2MSFTFEED02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP12
| phx.gbl
| Xref: cpmsftngxa10.phx.gbl microsoft.public.windowsxp.network_web:204071
| X-Tomcat-NG: microsoft.public.windowsxp.network_web

| Carsyn,

| Well, an interesting thing happened. I decided to check the Status
| again, before trying your next suggestion, and now it works. The status
| window stays open and I can view the stats. However, in the stats window,
| in
| the activity section, there is the packets sent and received. I have three
| items, Internet --- Internet Gateway --- My Computer. Here is how it
| looks:

| Internet Internet Gateway MyComputer

| Packets Sent: Not Available 10,655
| Packets Received: 1,186,879 9,255

| The packet count is constantly counting up. I realize having a few
| programs that auto-update, I will cause traffic, however is around 800
| sent
| and 600 received in 60 seconds normal? I went ahead and performed the
| msconfig steps from your last post, and checked the stats. The window came
| up ok, and stayed open. This time, after a few min, the Internet Gateway
| Packets Sent showed 0 instead of Not Available, and stayed at 0, all the
| while packets were racking up elsewhere. I went to a few web sites to get
| some traffic going and then rechecked the stats. Internet Gateway still
| showed 0 Packets Sent, while My Computer showed a packet increase. So now
| a

| little twist in the works. Oh, and I have stupidly neglected to tell you
| that even when NO email, browser window, and with no programs running, my
| pointer gets a little hour glass for just a second or two randomly. This
| started quite a while ago, and so I cannot tell you exactly what change in
| the system might have taken place. ...Sorry

| So there is the latest.. Thanks
| Keith

Re: Internet connection status

microsoft.public.windowsxp.network_web: Re: Internet connection status

| "Carsyn Gu [MSFT]" <kshengu@online.microsoft.com> wrote in message
| news:\$89Jwv6yEHA.3984@cpmsftngxa10.phx.gbl...

|> Hi Keith,

|>

|> Thanks for coming back to me.

|>

|> Let's try the steps.

|>

|> 1. Click Start, click Run, and then in the Open box, type "MSCONFIG"

|> (without

|> the quotation marks). Click OK.

|>

|> 2. On the General tab, click to enable the Selective Startup button.

|>

|> 3. Clear the check mark for "Load startup Items".

|>

|> 4. Click Apply. Click OK. Restart the computer to enable the changes.

|>

|> 5. Launch Internet Connection to see if it works.

|>

|> Let's me know the result at your earliest convinience.

|>

|>

|> Sincerely,

|> Carsyn Gu

|> Microsoft Online Partner Support

|>

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|>

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|> | <amz8qqvxEHA.2916@cpmsftngxa10.phx.gbl>

|> | <exJD7#DyEHA.2540@TK2MSFTNGP09.phx.gbl>

|> | <T\$n3p5IyEHA.3440@cpmsftngxa10.phx.gbl>

|> | Subject: Re: Internet connection status

|> | Date: Mon, 15 Nov 2004 12:02:28 -0700

|> | Lines: 61

|> | X-Priority: 3

|> | X-MSMail-Priority: Normal

Re: Internet connection status

microsoft.public.windowsxp.network_web: Re: Internet connection status

|> | X-Newsreader: Microsoft Outlook Express 6.00.2800.1437
|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2800.1441
|> | Message-ID: <ug#7jW0yEHA.1524@TK2MSFTNGP09.phx.gbl>
|> | Newsgroups: microsoft.public.windowsxp.network_web
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|> | Path:
|>
|>
|> | cpmsftngxa10.phx.gbl!TK2MSFTFEED02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP09
|> | phx.gbl
|> | Xref: cpmsftngxa10.phx.gbl
|> | microsoft.public.windowsxp.network_web:203901
|> | X-Tomcat-NG: microsoft.public.windowsxp.network_web
|> |
|> | Carsyn,
|> |
|> | Thanks so much for your help so far. I'm sorry for the laps
|> | in-between
|> | messages, but I have had a hectic schedule the last week. Please bear
|> | with
|> | me, as I am very much interested in getting to the bottom of this
|> | problem
|> |
|> | The virus program I use is Norton's 2004 ver, 10.0.1.13, and the
|> | latest
|> | definition file is 11/12/2004. I scanned the computer with AVG 7.0 free
|> | version and the latest definition file this evening, with no virus
|> | found.
|> | I
|> | have scanned with Ad-Aware SE and it's latest definition file and with
|> | Spybot and it's latest definition file as well. I agree that it feels
|> | like
|> | virus activity, but so far nothing I scan with has found anything.
|> |
|> | Thanks again for your help,
|> |
|> | Keith
|> |
|> | ----- Original Message -----
|> | From: "Carsyn Gu [MSFT]" <kshengu@online.microsoft.com>
|> | Newsgroups: microsoft.public.windowsxp.network_web
|> | Sent: Friday, November 12, 2004 1:05 AM
|> | Subject: Re: Internet connection status
|> |
|> |
|> |> | Hi Keith,
|> |> |
|> |> | Thanks for your update.
|> |> |
|> |> | It is mostly like a virus infection based on the symptom you
|> |> | described

Re: Internet connection status

|> to
|> |> me. May I know which Anti-Virus software you have installed in your
|> system
|> |> and what's the latest virus database you've upgraded?
|> |>
|> |> I need more information to perform research. Thanks.
|> |>
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