

RE: Newer files written to a shared folder are unaccessible using Windows Explorer

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-11/1056.html

From: Carsyn Gu [MSFT] (*kshengu_at_online.microsoft.com*)

Date: 11/10/04

Date: Wed, 10 Nov 2004 08:55:02 GMT

Hi Marc,

Thanks for your reply.

Firstly, please disable web share on the folder to see if it is helpful.

If the above step doesn't help, please perform clean boot and error check on the disk.

Clean Boot Your Computer

To clean boot your computer, use the appropriate method for your version of Windows.

Microsoft Windows XP:

1. Click Start, click Run, type "msconfig" (without the quotation marks) in the Open box, and then click OK.
2. On the General tab, click Selective Startup, and then clear all of the subsequent check boxes. You will not be able to clear the Use Original BOOT.INI check box.
3. Click OK, and then click Restart to restart your computer.

NOTE: The screen may appear different when the computer is started in Clean Boot mode (the icon become large j-). Please do not be alarmed. This is only for test purpose. We can easily return to the normal Startup mode by repeating the steps (to Step 2) and choose "Normal Startup".

After Windows starts, follow these steps to manually start Windows Installer

service (which is required for Picture It! installation).

1. Click Start, and then right-click My Computer.
2. On the shortcut menu, click Manage.
3. In the left pane of the Computer Management window, click Services and Applications, and then click Services.
4. In the right pane, scroll down to Windows Installer, and then right-click Windows Installer.
5. On the shortcut menu, click Start.

For more information about Windows XP Clean Boot, please refer to the following article:

Q310353 How to Perform a Clean Boot in Windows XP
<<http://support.microsoft.com/support/kb/articles/q310/3/53.asp>>

Please perform the above steps to perform clean boot of your system at your convenience. Looking forward to your reply.

Sincerely,
Carsyn Gu
Microsoft Online Partner Support

Get Secure! – www.microsoft.com/security

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When responding to posts, please "Reply to Group" via your newsreader so that others may learn and benefit from your issue.

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| From: "Anonymous Coward" <nospam@hotmail.com>
| Newsgroups: microsoft.public.windowsxp.network_web
| Subject: Newer files written to a shared folder are unaccessible using Windows Explorer
| Lines: 110
| X-Priority: 3
| X-MSMail-Priority: Normal
| X-Newsreader: Microsoft Outlook Express 6.00.2900.2180
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2180
| X-RFC2646: Format=Flowed; Original
| Message-ID: <CEbkd.21405\$5K2.9038@attbi_s03>
| NNTP-Posting-Host: 24.18.227.139

| X-Complaints-To: abuse@comcast.net
| X-Trace: attbi_s03 1100039842 24.18.227.139 (Tue, 09 Nov 2004 22:37:22 GMT)
| NNTP-Posting-Date: Tue, 09 Nov 2004 22:37:22 GMT
| Organization: Comcast Online
| Date: Tue, 09 Nov 2004 22:37:22 GMT
| Path:
| cpmsftngxa10.phx.gbl!TK2MSFTNGXA03.phx.gbl!TK2MSFTNGP08.phx.gbl!newsfeed00.s
| ul.t-online.de!t-online.de!news.glorb.com!wns13feed!worldnet.att.net!attbi_s
| 03.POSTED!53ab2750!not-for-mail
| Xref: cpmsftngxa10.phx.gbl microsoft.public.windowsxp.network_web:203218
| X-Tomcat-NG: microsoft.public.windowsxp.network_web

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| Newer files written to a shared folder are unaccessible using Windows
| Explorer

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| DESCRIPTION:

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| I own an HTPC with a very old video capture card (no broadcast flag) that
| records television shows in either MPG1 or MPG2 format. The HTPC dumps
| all

| of the files that it records into a shared folder which is accessible
| from

| all of the computers on my home network. Now all of the files written to
| the folder by the video capture software before the month of October are
| accessible over the network. All of the files written to the folder by
| the

| video capture card are visible using Windows Explorer but are not
| accessible

| using Windows Explorer or any type of media player. Blowing away the
| share

| and re-creating it doesn't resolve the issue. The files are also not
| corrupt

| and are playable upon my workstations if I initiate the file transfer
| from

| the HTPC instead of from one of the workstations. The kicker is that
| while

| I can't access any of these newer files using Windows Explorer, I'm able
| to

| access ALL of the files using IIS 5.0.

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| TROUBLESHOOTING:

| =====

| This happened once before and I was able to resolve the issue by doing an
| FDISK, reformatting and rebuilding the PC. Unfortunately the problem came
| back at about the same time that I installed FFDSHOW, Made some changes
| to

| the MPEG1 and 2 capture settings, installed IIS and enabled web sharing.

|
| I thought that the capture card software might have a lock on the files
| so I
| created a new folder and moved all of the files over to the new one. The
| files moved to the new folder without any problems. I deleted the old
| folder, renamed the new one to the name of the old one and shared it out
| with "everyone" access. I'm still able to access all of the files that
| were
| written prior to October but none of the files that were written after
| October.

|
| I'm able to upload files to this shared folder and then download these
| same
| files. I'm just not able to access files written to the folder by the
| capture card and ATI multimedia software.

|
| I tried killing every single process that I could get away with killing
| in
| Task Manager without taking the system down, apparently none of these
| applications are the cause of my problems.

|
| I thought that IIS might be locking the files so I turned off IIS –
| nothing
| happened. Next I disabled the web share, and after rebooting was I still
| unable to access the files. The odd thing is that I'm able to access the
| files using IIS but I'm unable to access the files using a web share.

|
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| SYMPTOMS:
| =====

| – All files written prior to October in the same folder are accessible
| from
| within Windows Explorer, IIS 5.0 or Windows Media Player. All files
| written
| after October "in the same folder" are not accessible unless your using
| IIS
| 5.0. For example, "The Batman006.mpg" is viewable and accessible from
| the
| same folder that the file "The Batman007.mpg" is stored, but I can access
| 006 accross the network and not 007.

|
| – Windows Explorer generates the following error when I attempt to drag
| and
| drop the file to one of my two workstations: Cannot copy [File Name]:
| Access
| is denied. Make sure the disk is not full or write-protected and that
| the
| file is not currently in use.

|
| – Windows Media Player Generates an error: "C00D11D2: Cannot access the
| file"

