

## Re: \\tree is not accessible

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2004-09/4619.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-09/4619.html)

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**From:** Chuck (*none\_at\_example.net*)

**Date:** 09/27/04

Date: 27 Sep 2004 18:46:15 -0500

On Mon, 27 Sep 2004 13:11:17 -0700, "robin"  
<anonymous@discussions.microsoft.com> wrote:

*>hi i have two pcs one is host on th ics and a client. i  
>cant access the host shared file from the client.*

Robin,

The first thing you need to do is remove IPV6 from both computers. Then try file sharing again.

If you truly need IPV6 on your computers (are you accessing websites in the IPV6 address space?), get file sharing working first, then reload IPV6.

If file sharing doesn't work after you remove IPV6, then do some diagnostic work. Define the scope of the problem.

What OS is Nasser and Robin running? XP Home or Pro? SP level?

Are you running both Client for Microsoft Networks, and File and Printer Sharing for Microsoft Networks (Local Area Connection – Properties), on each computer? Do you have shares setup on each?

Do any of the computers have a software firewall (ICF / WF, or third party)? If so, you need to configure them for file sharing, by opening ports TCP 139, 445 and UDP 137, 138, 445, by enabling the File and Printer Sharing exception, and / or by identifying the other computers as present in the Local (Trusted) zone. Firewall configurations are a very common cause of (network) browser, and file sharing, problems.

Make sure the browser service is running on each computer. Control Panel – Administrative Tools – Services. Verify that the Computer Browser, and the TCP/IP NetBIOS Helper, services both show with Status = Started.

*>From each computer, test shares visibility (use actual name / address of each computer as appropriate):*  
Start – Run then:

microsoft.public.windowsxp.network\_web: Re: \\tree is not accessible

- 1) \\ThisComputerByName
- 2) \\ThisComputerByIPAddress
- 3) \\OtherComputerByName
- 4) \\OtherComputerByIPAddress

Report visibility of shares / exact error displayed in each test (8 tests total).

Cheers,

Chuck

Paranoia comes from experience – and is not necessarily a bad thing.