

Re: Constant svchost.exe application errors

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-09/4439.html

From: Cyndee Meystel (*cmeys_at_nospamearthlink.net*)

Date: 09/26/04

Date: Sun, 26 Sep 2004 19:02:26 GMT

Thank you Chuck.

Since I posted the message I have run Hijaak this and posted the log to that forum, and have also run Spybot (with latest definitions) and it didn't find anything either.

I have printed out this message and will get to work on trying everything else. If you have any other ideas, please let me know.

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Cyndee
"Chuck" <none@example.net> wrote in message
news:8q2e10hpl9ocb9q12bn64d54jt0ahc9qq5@4ax.com...
> On Sun, 26 Sep 2004 17:31:44 GMT, "Cyndee Meystel"
> <*email_address_deleted*>
> wrote:
>
>>I have 2 computers network through a NetGear router with Earthlink DSL.
>>Every time I loaded IE (or anything else that access the web) both
>>computers
>>get constant SVCHOST.Exe application errors. The text of the message on
>>one
>>system is:
>>"The instruction at "0x009a96bc" referenced memory at "0x0000000". The
>>memory could not be "written".
>>
>>On the other system it is:
>>"The instruction at "0x00ab96bc" referenced memory at "0x0000000". The
>>memory could not be "written".
>>
>>Someone suggest that:
>>"With IE closed, right click the IE icon on the desktop and select
>>Properties. In the window that opens, click the Advanced tab and scroll
>>down
>>to where it shows "Enable third party browser extensions (requires
>>restart)". Is that checked. if so, uncheck it and click Ok to close the
>>window."
>>
>>After unchecking "enable third party browser extensions" the problem is
>>better and I am not getting the error when accessing the web using a link
>>or
>>a favorite, but I get it when typing in an address in the address bar, and
>>I
>>also see that I get this error when not accessing the web in any way, but
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>>accessing a network place (from one computer to the other) or My Computer.
>>
>>These are WindowsXP systems (one is professional and one is home) fully
>>patched through SP2. I just ran Ad-Aware with updated definitions and all
>>it
>>found were some tracking cookies (which I've removed). I've got Norton
>>Anti
>>Virus 2004 with current virus definitions and ran a full system scan on
>>both
>>systems and they were clean. These systems are connected with a router and
>>Norton Internet Security with its firewall is also running. I have also
>>tried turning all of that off, but it didn't make a difference.
>>
>>I have done extensive searches looking for solutions to this problem and
>>they all point to a worm or virus, but none of my scans show any of those.
>>
>>Does anyone have any idea what else to look for and how to cure this? I am
>>at the end of my rope over this and don't know what to do.
>
> Cyndee,
>
> AdAware and Norton AntiVirus are not the only security tools that you
> should be
> using. Some will say not even the best choices.
>
> Try one or more of these free online virus scans, which should complement
> your
> protection by NAV:
> <<http://www.bitdefender.com/scan/license.php>>
> <<http://www.pandasoftware.com/activescan>>
> <<http://www.ravantivirus.com/scan/>>
> <http://housecall.trendmicro.com/housecall/start_corp.asp>
>
> Now check for, and learn to defend against, additional problems - adware,
> crapware, spyware.
>
> Start by downloading each of the following additional free tools:
> CWShredder <<http://www.majorgeeks.com/download4086.html>>
> CoolWWWSearch.SmartSearch (v1/v2) MiniRemoval
> <<http://www.majorgeeks.com/download4113.html>>
> HijackThis <<http://www.majorgeeks.com/download.php?det=3155>>
> LSP-Fix and WinsockXPFix <<http://www.cexx.org/lspfix.htm>>
> Spybot S&D <<http://www.safer-networking.org/index.php?page=download>>
> Stinger <<http://us.mcafee.com/virusInfo/default.asp?id=stinger>>
>
> Create a separate folder for HijackThis, such as C:\HijackThis - copy the
> downloaded file there. Spybot S&D has an install routine - run it. The
> other
> downloaded programs can be copied into, and run from, any convenient
> folder.
>
> First, run Stinger. Have it remove any problems found.
>
> Next, close all Internet Explorer and Outlook windows, and run
> CoolWWWSearch.SmartSearchMiniRemoval, then CWShredder. Have the latter
> fix all
> problems found.
>
> Next, run AdAware again. First update it ("Check for updates now"),
> configure
> for full scan (<<http://www.lavahelp.com/howto/fullscan/>>), then scan.
> When

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> scanning finishes, remove all Critical Objects found.
>
> Next, run Spybot S&D. First update it ("Search for updates"), then run a
> scan
> ("Check for problems"). Trust Spybot, and delete everything ("Fix
> Problems")
> that is displayed in Red.
>
> Then, run HijackThis ("Scan"). Do NOT make any changes immediately. Save
> the
> HJT Log.
> <<http://forums.spywareinfo.com/index.php?showtopic=227>>
>
> Finally, have your HJT log interpreted by experts at one or more of the
> following security forums (and please post a link to your forum posts,
> here):
> Aumha: <<http://forum.aumha.org/index.php>>
> Net-Integration: <<http://forums.net-integration.net/>>
> Spyware Info: <<http://forums.spywareinfo.com/>>
> Spyware Warrior: <<http://spywarewarrior.com/index.php>>
> Tom Coyote: <<http://forums.tomcoyote.org/>>
>
> If removal of any spyware affects your ability to access the internet
> (some
> spyware builds itself into the network software, and its removal may
> damage your
> network), run LSP-Fix and / or WinsockXPFix.
>
> Finally, improve your chances for the future.
>
> Harden your browser. There are various websites which will check for
> vulnerabilities, here are three which I use.
> <http://www.jasons-toolbox.com/BrowserSecurity/>
> <http://bcheck.scanit.be/bcheck/>
> https://testzone.secunia.com/browser_checker/
>
> Block Internet Explorer ActiveX scripting from hostile websites
> (Restricted
> Zone).
> <<https://netfiles.uiuc.edu/ehowes/www/main.htm>> (IE-SpyAd)
>
> Block known dangerous scripts from installing.
> <<http://www.javacoolsoftware.com/spywareblaster.html>>
>
> Block known spyware from installing.
> <<http://www.javacoolsoftware.com/spywareguard.html>>
>
> Make sure that the spyware detection / protection products that you use
> are
> reliable:
> http://www.spywarewarrior.com/roque_anti-spyware.htm
>
> Harden your operating system. Check at least monthly for security
> updates.
> <http://windowsupdate.microsoft.com/>
>
> Block possibly dangerous websites with a Hosts file. Three Hosts file
> sources I
> use:
> http://www.accs-net.com/hosts/get_hosts.html
> <http://www.mvps.org/winhelp2002/hosts.htm>
> (The third is included, and updated, with Spybot (see above)).

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>
> Maintain your Hosts file (merge / eliminate duplicate entries) with:
> eDexter <http://www.accs-net.com/hosts/get_hosts.html>
> Hostess <<http://accs-net.com/hostess/>>
>
> Secure your operating system, and applications. Don't use, or leave
> activated,
> any accounts with names or passwords with trivial (guessable) values.
> Don't use
> an account with administrative authority, except when you're intentionally
> doing
> administrative tasks.
>
> Use common sense. Yours. Don't install software based upon advice from
> unknown
> sources. Don't install free software, without researching it carefully.
> Don't
> open email unless you know who it's from, and how and why it was sent.
>
> Educate yourself. Know what the risks are. Stay informed. Read Usenet,
> and
> various web pages that discuss security problems. Check the logs from the
> other
> layers regularly, look for things that don't belong, and take action when
> necessary.
>
> And Cyndee, please don't contribute to the spread and success of email
> address
> mining viruses. Learn to munge your email address properly, to keep
> yourself a
> bit safer when posting to open forums. Protect yourself and the rest of
> the
> internet - read this article.
> http://www.mailmsq.com/SPAM_munging.htm
>
> Cheers,
> Chuck
> Paranoia comes from experience - and is not necessarily a bad thing.