

Re: home network problems

Source:

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From: Lance (*l1tbhill_at_link_earth.net*)

Date: 09/12/04

Date: Sun, 12 Sep 2004 07:41:53 -0700

I think I'm beginning to sound like a fanatic about this...

Deterministic Network Enhancer is one item installed by Cisco 3000 VPN. I don't know if other VPN clients use this too. Maybe your problem is similar and you can modify my solution to your needs.

In my case, I've used Cisco for awhile then updated to SP2. The update appears to break the Cisco client. I used Add/Remove Programs to remove Cisco without clearing up the problem. The symptoms are very similar to having a firewall installed on the problem computer, but no obvious firewall software can be found. I found these ZoneLabs firewall components on my computer – vsutil.dll and vsdatant.sys.

To fix this problem, I did the following:

- 1) Find and use complete manual uninstall instructions for Cisco VPN client and ZoneAlarm.
- 2) Reset TCP/IP stack
- 3) Reinstall Cisco VPN Client
- 4) Add exception to Windows Firewall suggested in Cisco support forum. (Mine works fine without it, but some people seem to need it)
- 5) Uncheck "Stateful firewall" in the Cisco Client so I could use my home network during a VPN session.

If you are running Cisco 3000 VPN, I have links to the detailed manual uninstall instructions, or you can search for some of my previous posts.

Really hope this helps,

Lance

nayborbob thought carefully and wrote on 9/12/2004 4:45 AM:

Re: home network problems

> *My bad – I am running service pack 2. Forgot to mention,*
> *I have made the exception for remote desktop. I even*
> *completely disabled the firewalls on both computers,*
> *Both are set up for networking and both use tcp/ip*
> *internet protocol. I use vpn from the desktop to connect*
> *to a work computer, and thought that maybe some of the*
> *stuff that the vpn adds into the network configuration*
> *was the problem, so I loaded the vpn s/w on both*
> *computers. But still no luck.*
>
> *Here is a summary of the stuff I have under my network*
> *properties:*
>
> *1) client for ms networks*
> *2) file & print sharing for ms networks*
> *3) deterministic network enhancer*
> *4) service advertising protocol*
> *5) QoS packet scheduler*
> *6) nwlink netbios*
> *7) nwlink ipx/spx/netbios compatible transport protocol*
> *8) internet protocol (tcp/ip)*
>
> *I believe that 4 and 5 get added when I install vpn for*
> *work.*
>
> *My network is as follows:*
> *192.168.0.1 – wireless router*
> *192.168.0.2 – desktop wired to router*
> *192.168.0.3 – laptop usb wireless connected to router*
>
> *want to run .2 remotely from .3, cannot ping .3 from .2*
> *but can do the reverse for remote desktop and ping.*
>
> *Any help is greatly appreciated as I have spent a ton of*
> *time troubleshooting.*
>
> *ps also have tried router set up w/ and w/o security, but*
> *since I can file share I dont think that is the problem*
>
>
> *Bob*
>
>>-----Original Message-----
>>Don't know what SP3 is, but if you are running SP2 with
>
> *the firewall*
>
>>enabled, go to Control Panel/Security Center. On the
>
> *Exceptions tab for the*
>

>> *Windows Firewall, check the box for Remote Desktop.*
>>
>> *Doug Sherman*
>> *MCSE Win2k/NT4.0, MCSA, MCP+I, MVP*
>>
>> *"nayborbob" <anonymous@discussions.microsoft.com> wrote*
>
> *in message*
>
>> *news:071501c49835\$41547840\$a501280a@phx.gbl...*
>>
>>> *Help*
>>>
>>> *I have a home network using a desktop and laptop pc,*
>
> *both*
>
>>> *with WXP pro and SP3. Using netgear wireless router*
>>> *connected by wire to the desktop and by wireless*
>
> *netgear*
>
>>> *usb adapter to laptop.*
>>>
>>> *I set up a network and can file share.*
>>>
>>> *I can run remote desktop from the desktop to the*
>
> *laptop,*
>
>>> *but not the other way around*
>>>
>>> *I can ping the laptop from the desktop, but not the*
>>> *other way around.*
>>>
>>> *I want to run remote desktop on the laptop to control*
>
> *the*
>
>>> *desktop.*
>>>
>>> *Any ideas would be greatly appreciated.*
>>>
>>> *Thanks*
>>> *Bob*
>>
>>
>>.
>>