

XP Cached username\password not working – help!

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Hi, pd –

Is the problem specific to this user? Can other users (non-Domain Admins) use cached credentials on this machine?

The first thing I'd look for is a domain policy that restricts the number of cached logons. It's possible domain admins are exempted from that policy. The default number of cached logons on an XP Professional machine is ten – a domain policy may have set that to zero.

Failing that, I'd say the user's profile was probably corrupted. I'd copy the user's profile to a safe place, create a new profile for the user and then move their data back.

Hope this helps –

>-----Original Message-----

>Hello there. Windows XP Pro system that accesses a
>> network managed by Active Directory. All of a sudden,
>while disconnected from the
>> network, using a laptop, Windows won't accept the
cached
>> username/password/domain. Just to be clear here, you
>should always be able to login with
>username/password/domain (not local machine) because
>Windows caches that info so you can log in even when you
>are not connected to the network. Windows says either
the
>password or
>> domain are incorrect. However, I am the pc tech for my
>> company and I have verified that the
>> username/password/domain are correct. In fact, I am

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able

>> *to log into the machine as domain administrator using*

>cached username/password/domain. Just to be sure I

logged

>on with the username/password/domain on another machine

>> (connected to the network) with no problems. This

person

>> has not changed password in several months and logged

>> into the machine while offline as recently as

yesterday.

>> Caps lock and num lock have been checked. Has anyone

>ever

>> heard of cached username/password becoming corrupt and

>> why? Thanks in advance.

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