

Re: Ethernet/shutdown

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-07/0867.html

From: Chuck (*none_at_example.net*)

Date: 07/07/04

Date: 6 Jul 2004 21:20:12 -0500

On Tue, 6 Jul 2004 17:31:40 -0700, "Ron" <anonymous@discussions.microsoft.com> wrote:

>I was hit by the sasser worm therefore had to completely
>reformat and reinstall XP. My problem now is that when I
>connect via my ethernet to the cable modem, computer will
>run for a few minutes, then shutdown! If i turn on my
>computer without connecting it runs fine. I've changed
>ethernet cards and ports inside 3 times.....still does
>the same thing! Shuts down when connected. My laptop
>works just fine via the wireless, so no problems with
>that!!
>Could it be the ethernet card, cable modem.....I just
>don't know. Any help is appreciated.
>Thanks for your time.
>
>Ron *deleted*

Ron,

If you were connected to the internet for as long as 30 seconds, and have not yet installed a software firewall, and up to date antivirus, and applied all recommended patches, you could be infected again.

What error do you see when it shuts down?

If your computer is constantly attempting to shutdown or reboot:
Start - Run, type "shutdown -a", and hit Enter.
That should halt the reboot. Now fix the problem.

Immediately turn-on Windows XP's built-in Firewall:
<http://www.microsoft.com/security/protect/>

Download and install Security patch KB824146:
<http://support.microsoft.com/?kbid=824146>

microsoft.public.windowsxp.network_web: Re: Ethernet/shutdown

What you need to know about the Blaster Worm:

<<http://www.microsoft.com/security/incident/blast.asp>>

<http://support.microsoft.com/?id=826955>

<<http://securityresponse.symantec.com/avcenter/venc/data/w32.blaster.worm.html>>

What you need to know about the Sasser worm:

<http://www.microsoft.com/security/incident/sasser.asp>

<http://securityresponse.symantec.com/avcenter/venc/data/w32.sasser.worm.html>

<http://www3.telus.net/dandemar/sasser.htm>

And about the Nachi / Welchia worm:

<http://support.microsoft.com/?id=826234>

<<http://securityresponse.symantec.com/avcenter/venc/data/w32.welchia.worm.html>>

Download and run the Blaster and Welchia worm removal tool (Windows 2K/XP):

<<http://support.microsoft.com/default.aspx?scid=833330>>

"Get Help with Security and Virus-related Issues"

"Get free help by phone: 1 (866) 727-2338 (Toll free; US and Canada only)"

<http://www.microsoft.com/security/protect/support.asp>

Cheers,

Chuck

Paranoia comes from experience – and is not necessarily a bad thing.