

## Re: Setting up network – Spooler SubSystem error

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2004-06/0913.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-06/0913.html)

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**Date:** 06/06/04

Date: Sun, 6 Jun 2004 07:14:35 -0500

Greetings Sheryl,

You're not the only one with this problem but there is a workaround. Usually, these errors occur due to printer even though your printer is functioning properly. Open the Command Prompt and stop the Spooler Service before running the Network Setup Wizard. Here's what you do:

1. Open the Command Prompt.
2. At the command prompt, type "net stop spooler". Then press ENTER.
3. Run the Network Setup Wizard again to complete the network setup.
4. After you are finished, then restart the spooler service. To restart the spooler service, open the Command Prompt and type "net start spooler". Then press ENTER.

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Eric Cross, MS-MVP (Windows Networking)

"Sheryl" <4okakind@verizon.net> wrote in message  
news:18c3501c44b76\$86bbb850\$a101280a@phx.gbl...  
> I'm trying to set up a network w/2 machines both on  
> Windows XP Home. Every time I try to use the wizard on  
> my desk top, I got partially through it before I encounter  
> an error. . .  
> "Spooler SubSystem App has encountered an error and needs  
> to close" --- once it does this, the wizard cannot  
> complete the setup.  
>  
> All I can find on help is the suggestion to make a  
> register change which sounds scary to me.  
>  
> FYI – a few months ago I did have a spooler problem with  
> this machine with a particular printer that crashed --  
> however, it hasn't been any issue in ages.  
>  
> Any suggestions????????? Thanks in advance.