

## Re: Internet Explorer not connecting

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2004-05/2341.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-05/2341.html)

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**From:** bpn ([bpn\\_at\\_nomailforme.com](mailto:bpn_at_nomailforme.com))

**Date:** 05/18/04

Date: Mon, 17 May 2004 21:27:59 -0500

This computer has never been connected to the internet or received email.  
All virus and spyware scans look good.

"Chuck" <none@example.net> wrote in message  
news:16gia0lvnl05squaafvhkb5mmq7b3makn1h@4ax.com...  
> On Mon, 17 May 2004 16:21:18 -0500, "bpn" <\*email\_address\_deleted\*> wrote:  
>  
> >I installed Mozilla, and I still can not access a web page. So, it has  
to  
> >be in the network settings. But I can ping a "name" and get a response.  
> >But I can not access a page even if I use the IP address of that page.  
> >  
> >  
> >"bpn" <bpn@nomailforme.com> wrote in message  
> >news:10ai7ui1t9uqo41@corp.supernews.com...  
> >> We have one pc that will not connect to the internet. I can ping an  
> >address  
> >> such as "www.microsoft.com" without a problem, and doing nslookups  
work  
> >> just fine. But Internet Explorer will not find any page. Except for a  
> >> router on our LAN with web-base admin. I have checked all network,  
and  
> >IE  
> >> settings, and they seem identical to our other PCs. This PC originally  
had  
> >> Win98 and the same problem. I have since upgraded it to WinXP, but the  
> >> problem persists. I have also reinstalled IE6. The PC connects to the  
> >LAN  
> >> without any problems. Any ideas? Thanks in advance  
>  
> I'd bet a browser hijack is a good possibility.  
>  
> How current is your virus protection? Try these free online virus scans:  
> <<http://www.bitdefender.com/scan/license.php>>  
> <[http://www.pandasoftware.com/activescan/com/activescan\\_principal.htm](http://www.pandasoftware.com/activescan/com/activescan_principal.htm)>  
> <<http://security.symantec.com/ssc/home.asp>>  
> <[http://housecall.trendmicro.com/housecall/start\\_corp.asp](http://housecall.trendmicro.com/housecall/start_corp.asp)>

microsoft.public.windowsxp.network\_web: Re: Internet Explorer not connecting

- >
- > *Now check for, and learn to defend against, additional carriers of infection.*
- > *Have you downloaded these programs before? Download them again, as many are*
- > *revised frequently, to keep up with the current level of malware being attempted*
- > *constantly – get the absolutely most current version of each product listed.*
- > *They're all free – and most pretty small, so they download quickly enough.*
- >
- > *First, download LSP–Fix and WinsockXPFIx from*  
> *<<http://www.cexx.org/lspfix.htm>>, and CWShredder from*  
> *<<http://www.majorgeeks.com/download4086.html>>. All are*
- > *free.*
- >
- > *Next, close all Internet Explorer and Outlook windows, then run CWShredder.*
- > *Have it fix all variants.*
- >
- > *Now check for, and remove, spyware. Get HijackThis*
- > *<<http://www.majorgeeks.com/download.php?det=3155>> and Spybot S&D*
- > *<<http://www.safer-networking.org/index.php?page=download>>. Both free.*
- > *1) Install and run Spybot. First update it ("Search for updates"), then run a*
- > *scan ("Check for problems"). Trust Spybot, and make all recommended deletions.*
- > *2) Install and run HijackThis. Do NOT make any changes immediately. Save the*
- > *HJT Log.*
- > *3) Have your HJT log interpreted by experts at one or more of the following*
- > *forums (and post it here):*
- > *<<http://forums.net-integration.net/>>*
- > *<<http://www.spywareinfo.com/forums/>>*
- > *<<http://forums.tomcoyote.org/>>*
- > *<<http://www.wilderssecurity.com/>>*
- >
- > *If removal of any spyware affects your ability to access the internet (some*
- > *spyware builds itself into the network software, and its removal may damage your*
- > *network), run LSP–Fix and / or WinsockXPFIx.*
- >
- > *BTW, please don't contribute to the spread, and success, of email address mining*
- > *viruses. Learn to munge your email address properly, to keep yourself a bit*
- > *safer when posting to open forums. Protect yourself and the rest of the*
- > *internet – never post your address unmunged.*

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> [http://www.mailmsg.com/SPAM\\_munging.htm](http://www.mailmsg.com/SPAM_munging.htm)

>

> Cheers,

>

> Chuck

> *Paranoia comes from experience – and is not necessarily a bad thing.*