

Re: internet problem

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-05/0592.html

From: Chuck (*none_at_example.net*)

Date: 05/04/04

Date: 4 May 2004 11:54:09 -0500

On Tue, 4 May 2004 06:50:35 -0700, "iain" <anonymous@discussions.microsoft.com> wrote:

>i had this problem about a year ago and to fix it i had
>to reinstall windows.the problem is when i click on some
>links within a site the page commences as if i`m gonna go
>there but nothing else happens even if i leave it for
>hours.its happened again and i don`t know why.this time i
>updated my browser to aol 9 and the problem has gone when
>i use aol which is my default browser but if i try to get
>windows update it uses internet explorer(which still has
>the problem) which works ok up to the point where i click
>install then the download page(or small box)comes up but
>goes no further and doesn`t download.another example of
>the type of link that wont work is the links along the
>top right corner in black...all
>products/support/search/microsoft uk guide.
>i thought this may be a java or another setting so
>enabled all java i could find i also tried setting my
>security and privacy to low in internet options then
>restoring defaults but nothing fixed it.if anyone is
>familiar with this problem and can tell me how to fix it
>i would be grateful.thank you

Iain,

Could be a browser or dns hijack.

Search your entire system drive, including hidden and system folders, for file "hosts". There is one legit copy, in C:\WINDOWS\system32\drivers\etc\. The others are bogus, and part (but just part) of the problem. Also, examine the contents of the legit copy, using Notepad, too.

How current is your virus protection? Try these free online virus scans:

<<http://www.bitdefender.com/scan/license.php>>

<http://www.pandasoftware.com/activescan/com/activescan_principal.htm>

<<http://security.symantec.com/ssc/home.asp>>

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