

microsoft.public.windowsxp.network_web: Richard wonders if anyone has suggestions

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-05/0571.html

From: Peter (*notmoogk_at_sympatico.ca*)

Date: 05/04/04

Date: Tue, 4 May 2004 10:39:22 -0400

Below is the string between Richard Harper and myself over the last few days.

If anyone can offer suggestions other than a clean reinstall of the OS, I would be be ever so grateful.

PJ

I hate to say it but you've run me clean out of ideas. Hopefully someone else has a thought, otherwise ...

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Richard G. Harper [MVP Win9x]  rgharper@email.com
* PLEASE post all messages and replies in the newsgroups
* for the benefit of all.  Private mail is usually not replied to.
* HELP us help YOU ... http://www.dts-l.org/goodpost.htm
"Peter" <moogk@notsympatico.ca> wrote in message
news:%23HfUZ2WMEHA.3420@TK2MSFTNGP11.phx.gbl...
> Thanks again Richard.
>
> I completely removed the firewalls - it did not help.
> I tried a different router and replaced the NIC's - it did not help.
> It does seem bizzare.  For example, the "desktop" can access the "laptop"
> but if I run Net View on the "desktop" only the "desktop" is listed.  The
> "laptop" cannot access the "desktop" but if I run Net View on the "laptop"
> both computers are listed.
> Although the "desktop" can access the "laptop", it can't ping it by name
> (--- could not find host).
>
> Perhaps the operating system has an unresolvable problem.  It might be
> time
> to bite the bullet and make a clean install of the "desktop".
>
> PJ
>
>
> "Richard G. Harper" <rgharper@email.com> wrote in message
> news:er8AcHLMEHA.2456@TK2MSFTNGP12.phx.gbl...
>> Thank you - though the details make the problem more puzzling instead of
>> less.
>>
>> You say you have no firewalls "active" on either PC - do you have
>> anything
>> other than the Windows XP firewall on either PC?  If so you may need to
>> fully uninstall the firewall for a true test.
>>
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>> The only other thing I can think of would be to check router firewall
>> settings and make sure you haven't accidentally blocked access from "B"
>> to
>> "A" in its settings.
>>
>> The fact that "A" can see and access "B" is an almost 100% certain sign
> that
>> you have your network fully functional and correctly configured. The
> usual
>> cause for not being able to access the other direction is a firewall
>> problem.
>>
>> --
>> Richard G. Harper [MVP Win9x] rgharper@email.com
>> * PLEASE post all messages and replies in the newsgroups
>> * for the benefit of all. Private mail is usually not replied to.
>> * HELP us help YOU ... http://www.dts-l.org/goodpost.htm
>>
>>
>> "Peter" <moogk@notsympatico.ca> wrote in message
>> news:e7IO7$DMEHA.3712@TK2MSFTNGP10.phx.gbl...
>> > Thanks Richard.
>> >
>> > The computers get their IP addresses automatically through a router.
>> > The addresses are assigned by the router and are in the same range.
>> > The network worked well for a long time. I'm not aware of having made
> any
>> > changes prior to the problem starting.
>> > Computer A has full access to computers B but B cannot even ping A.
>> > There are no firewalls active.
>> > I ran nbtstat and netstat with most switches but am not savy enough to
> get
>> > a
>> > clear message from the results.
>> > I don't want to attach the whole set of results. Which, if any, would
>> > help
>> > with the diagnosis?
>> > PJ
>> >
>> > "Richard G. Harper" <rgharper@email.com> wrote in message
>> > news:e9z2snDMEHA.268@TK2MSFTNGP11.phx.gbl...
>> >> Need waaay more details to try to diagnose this. For example:
>> >>
>> >> - How are these computers getting their IP addresses?
>> >> - Are the two addresses in the same range?
>> >> - Is this a new problem or did it just start? Did the network work at
>> > some
>> >> point?
>> >>
>> >> --
>> >> Richard G. Harper [MVP Win9x] rgharper@email.com
>> >> * PLEASE post all messages and replies in the newsgroups
>> >> * for the benefit of all. Private mail is usually not replied to.
>> >> * HELP us help YOU ... http://www.dts-l.org/goodpost.htm
>> >>
>> >>
>> >> "Peter" <notmoogk@sympatico.ca> wrote in message
>> >> news:uAzljJDMEHA.2500@TK2MSFTNGP12.phx.gbl...
>> >> > When I run ipconfig /all, the entry for "connection-specific DNS
>> >> > suffix"
>> >> is
>> >> > blank on one of two networked XP machines. It happens that this
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>> >> particular
>> >> > machine can no longer be accessed (or even pinged) by the other.
>> >> > Is the blank suffix problem just a reporting error or does it
> indicate
>> > an
>> >> > operational problem? (I know there is a hopfix available, for which
>> >> > Microsoft may or may not decide to charge but I don't want to spend
> the
>> >> day
>> >> > on the phone if it is not really a useful exercise).
>> >> > PJ
```