

Troubleshoot synchronizing offline files

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Hi, Judy –

File synchronization isn't real smart – anyone who modifies a file and synchronizes with the network will overwrite the network copy as long as they have permission to overwrite the file. It doesn't matter who owns the file, anyone with write access can overwrite it.

I think the best thing you can do is set permissions on the network file so only you can write to it – that will prevent the sales guys from overwriting your stuff.

If you right-click the file on the network share (not the local copy) and select 'Properties' you'll see a 'Security' tab where you can set file security. Take ownership of the file and make sure you're the only one who has write access to it – then tell the sales people they'll need to save the file with a different name to get it to synchronize properly. Then, they can have their copies without overwriting yours.

Hope this helps –

>-----Original Message-----
>I have a network directory that contains files such as sales reports,
>all the salespeople synchronize this directory when they log on and
>off the network, to insure they have the most up-to-date information.
>However, if a salesman changes an offline file on his laptop while he
>is offline and then logs back onto the network, I get HIS version in
>my network directory instead of the version I want. I want to be able
>to protect my shared network files so they can't be

overwritten, but

>*this can happen even if the files are password protected.* On the other

>*hand, I do want the guys to be able to update their own files in other*

>*directories and then synchronize them onto the network if they want*

>*to. Seems like this should be a no-brainer but I can't figure it out.*

>*Can anyone help me? TIA.*

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