

microsoft.public.windowsxp.network\_web: slowly–spreading, but very annoying problem

## slowly–spreading, but very annoying problem

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Please Help!

I am seeing what appears to be a slowly–spreading, but very annoying problem. Over the past three weeks, I have had three separate groups of people (including myself) describe a problem their experiencing with their Windows XP systems. There are several similarities in the symptoms being reported.

All affected computers –

.are running Windows XP

.have plenty of processor, memory and disk capacity

.have High–Speed cable network connection

.have been running efficiently until now

.only one user can login, others cannot

.detected large number (230–12000) of spy ware related files

.have NOT detected any viruses using Norton Anti Virus

.have had their TEMP directories cleaned and are now empty

.are now protected with Anti Spy and Virus, and Firewall software

.are STILL running poorly and experiencing the same problems

Can anyone offer any guidance (please) on how we can regain control and performance over my computers?

Thank you.

//Ken