

## Re: File Sharing Difficulty

**Source:**

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network\\_web/2004-03/0762.html](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.network_web/2004-03/0762.html)

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quoted from <http://www.ChicagoTech.net>

"Not enough server storage is available to process this command." error.

**SYMPTOMS:** When accessing shares on a server from a client, you may receive "Not enough server storage is available to process this command." error. You may receive this message and Event ID: 2011 after you install Norton Antivirus for Windows.

**Resolution:**

- 1) The registry value IRPStackSize may be not explicitly present. To increase the value of the parameter, go to the key HKEY\_LOCAL\_MACHINE\SYSTEM\CurrentControlSet\Services\LanmanServer\Parameters. If the key is not present, choose Add Value in the Registry Editor. The Value Name should be IRPStackSize and the Data Type is REG\_DWORD.
- 2) Remove any unnecessary entries from this value in the registry, HKEY\_LOCAL\_MACHINE\System\CurrentControlSet\Services\LanmanServer\Parameters\NullSessionPipes.
- 3) If the machine has a non-zero PagedPoolSize in the Registry, you need to re-set it by going to HKEY\_LOCALMACHINE\SYSTEM\CurrentControlSet\Control\Session Manager\Memory Management and double-click on PagedPoolSize and set to 0.
- 4) Disable Norton antivirus to see if that will fix the problem.

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For more and other information, go to <http://www.ChicagoTech.net>  
Don't send e-mail or reply to me except you need consulting services.  
Posting on MS newsgroup will benefit all readers and you may get more help.  
Robert Lin, MS-MVP, MCSE & CNE  
Networking, Internet, Routing, VPN, Anti-Virus, Tips & Troubleshooting on  
<http://www.ChicagoTech.net>

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"Jeff T" <[anonymous@discussions.microsoft.com](mailto:anonymous@discussions.microsoft.com)> wrote in message  
news:6cf501c401ff\$5aae30f0\$a301280a@phx.gbl...

>I have two PC's at home on a hard-wired network. I am  
> able to share/open files on older Gateway computer using  
> newer Dell computer. However, older Gateway computer is  
> unable to OPEN shared files on newer Dell PC. All  
> firewalls are turned off.

>

> Microsoft Network Error Message: "Not enough server  
> storage is available to process this request."

microsoft.public.windowsxp.network\_web: Re: File Sharing Difficulty

>  
> What does this mean?  
>  
> The Realtek RTL8139 Ethernet card (in the older Gateway  
> PC) has 64kb of memory available (as per the  
> configuration). Is this insufficient memory on the  
> ethernet card? Or is my RAM memory of only 256kb on  
> older PC (newer one has 512kb) insufficient? The cable  
> modem/router works fine. I am able to connect to the  
> Internet from both PC's without difficulty. Printers  
> connected to each PC can be shared without difficulty by  
> both PC's.  
>  
> Please help. Thanks.